DISTRICT OF COLUMBIA HEALTH INFORMATION EXCHANGE POLICY BOARD MEETING

October 24, 2019 | 3:00 – 5:00 PM

Department of Health Care Finance | 441 4th Street NW, Conference Room 1028

AGENDA

- **Call to Order**

  - **Roll Call**
  - **Announcement of Quorum**
  - **New Member Introduction**
  - **HIE Policy Board Announcements**

- **Q&A on DHCF HIT/HIE Ongoing Projects**

- **HIE Policy Board Subcommittee Workplan Reports and Recommendations**

- **Public Comments**

- **Announcements / Next Steps / Adjournment**

Meeting Objectives

1. Address questions related to the Status Reports on DHCF Health IT and HIE Projects

2. Discuss and **act on** on subcommittee(s) recommendations

3. Hear general public comment(s) on health information exchange

Welcome to the Board!

Barry Lewis, MD, MBA

Chief Medical Officer, AmeriGroup

Board Seat: Public member representing the DC Medical Society

Q&A on DHCF HIT/HIE Ongoing Projects

Michael Fraser, MPH
Management Analyst

Cynthia Graves, MSH
Program Analyst

Nina Jolani, MS
Program Analyst

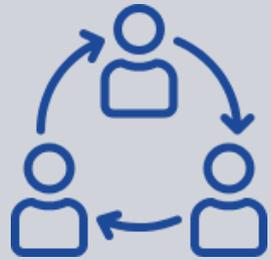**Eduarda Koch, MS, MBA**
Project Manager

Adaeze Okonkwo, MPH
Program Analyst

Noah Smith, MPH, EMT
Program Manager

Deniz Soyer, MBA, MPH
Project Manager

HIE Policy Board Subcommittees Workplan Presentations

July 19, 2018	August –September, 2018	September 20, 2018	October – FY 2019	October 2019

Strategic Planning

Workgroup

Strategic Plan Proposal

Subcommittees — HIE Policy Board

Assessment/Measurement/ Progress Report

HIE OCE Subcommittee – Purpose, Mission, and Membership

<u>Chair</u> Ms. Lucinda Wade <u>Vice-Chair</u>: Ms. Gayle Hurt

<u>Purpose</u> Advise, monitor, and improve the community standards for HIE operations in the District.

<u>Mission</u> Facilitate the establishment of standards for the DC HIE entities that reflect best practices and ensure consistent operations within the DC HIE.

<u>Membership</u>

- <u>HIE PB Members</u>: Ms. Zinethia Clemmons, Ms. Donna Ramos-Johnson, Ms. Lucinda Wade

- <u>Non-Board Members:</u> Mr. Ryan Bramble (CRISP DC), Mr. Jim Costello (DCPCA/CPC), Mr. Michael Fraser (DHCF), Ms. Cynthia Graves (DHCF), Ms. Gayle Hurt (DC Hospital Association), Ms. Nina Jolani (DHCF), Mr. Robert Kaplan (DHCF), Ms. Eduarda Koch (DHCF), Mr. Mike Noshay (Verinovum), Ms. Adaeze Okonkwo (DHCF), Mr. Noah Smith (DHCF)

Hospital Discharge Innovations to Improve Care Transitions

Project Qualitative & Quantitative Goals

- Analyze Current State of Discharge Planning and Transmission of Information

- Propose a standard set of data elements for the transitions of care information & timeline for transmission.

- Pilot hospital-based discharge intervention utilizing navigators and care managers to improve the care transition of patients

Goals and Objectives

- **Improve Timeliness and Quality of Discharge Summaries**
  - Convening of Stakeholders
    - DCHA Care Coordination Workgroup
      - Hospitals, MCOs, SNF, Primary Care
    - DCPCA has engaged their network to understand what information the FQHCs need to improve the coordination of care
    - Site visits with providers to better understand how systems function and to determine workflows
    - Conducted survey of hospital and non-hospital providers
      - Preliminary data shows a need to improve communication and variability of data elements provided.

Findings: Timeliness of Discharge Information

- **Timeliness is Affected by Two Factors**
  - **Human Workflow**
    - Closure of Discharge Notes by Attending Physician
      - CMS & Joint Commission Allow for 30-days
      - Most hospital policies match the 30-day requirement.
  - **Technical Workflow**
    - C-CDA/HL7 Feed to CRISP
    - Direct Messaging

How Do We Improve Timeliness?

Education of Providers on the Importance of Closing Out Discharge Notes

- Requires reeducation of physicians
- Addressing the education and supervision of residents and how the Attending Physician signs off on the final note.

How Do We Improve Timeliness?

Pushing Discharge Summaries into CRISP prior to closure of the Discharge Notes

- Requires CRISP to accept non-final discharge information.

- Requires reeducation of discharge staff at hospitals to push the information into CRISP

- Concerns: How do we ensure the physician is looking at the most recent document?

How Do We Improve Timeliness?

Direct Messaging

- Requires reeducation of discharge staff
- Requires the ability to query and find the correct direct address for a provider (Available in CRISP)
- Requires a discharging institution to have Direct enabled.

RECOMMENDATIONS

- Tiered Approach
  - Set Benchmarks for the delivery of discharge summaries through a tiered approach
    - Current Average = 5 days with many outliers
    - First Goal Consideration: Reduce Outliers
    - Second Goal: X% of summaries within X number of days
    - Third Goal: Tighten the benchmark

- Provider Education & Technical Assistance
  - Expand the technical piece of the pilot to more hospitals & examine more workflows.

HIE OCE Subcommittee – Goal, Activity, and Problem Statement

Goal and Activity

Goal: Make recommendations related to standardizing the terminologies and definitions used for the DC HIE, consistent with the DC HIE rule.

Activity: Draft recommendation to the HIE Policy Board on a list of DC HIE related terminologies and definitions

Problem Statement:

Terminologies used in the health IT and health information exchange industry may sometimes vary in meaning, concepts, and applications across stakeholder settings. While nationally there has been an initiative to standardize sets of terms and their definitions, there remains gaps and variations in the use and concepts associated with HIT/HIE terms. These variations in meaning present challenges in the framing of HIE operational concepts and result in hindering progress in interoperability for the DC HIE.

Recommendation to Standardize Health Information Exchange Terminologies and Definitions for the DC HIE

For the DC HIE Policy Board to endorse the adoption of the attached DC HIE Glossary and recommendation that the Department of Health Care Finance make this information available on its website, within a one-year timeframe, to meet the requirements of the DC HIE Rule. Additionally, the Board recommends that the Department of Health Care Finance refines and updates the list on an ongoing basis through the HIE Operations, Compliance, and Efficiency subcommittee.

HIE OCE Subcommittee: Goals and Activities 2019

Goal #1: Recommend benchmarks for accuracy, timeliness and completeness of data.		
Activities	**Timeframe**	**Progress**
1. Understand baseline on key dimensions of data quality	Winter-Summer 2019	🟢
2. Analyze national best practices on EHR data quality	Winter-Summer 2019	🟢
3. Draft recommendations to the HIE Policy Board	Winter-Summer 2019	🟢
Goal #2: Recommend baseline operational performance standards.		
Activities	**Timeframe**	**Progress**
1. Analyze baseline operational performance based on pool of DC HIE entity applicant submissions	Spring-Summer 2019	⚫
2. Identify gaps	Spring-Summer 2019	⚫
3. Draft recommendations on operational performance standards to HIE Policy Board	Spring-Summer 2019	⚫
Goal #3: Recommend the types of data that should be a core minimum dataset exchanged among the HIEs in the District.		
Activities	**Timeframe**	**Progress**
1. Identify a minimum or core dataset based on provider type and use case	Summer – Fall 2019	🟢
2. Understand challenges to creation of exchange of the core minimum dataset	Summer – Fall 2019	🟢
3. Draft recommendations to the HIE Policy Board	Summer – Fall 2019	🟢
Goal #4: Recommend operational terminology and definitions to standardize language used in the District as it relates to health information exchange, consistent with the DC HIE rule.		
Activities	**Timeframe**	**Progress**
1. Identify and catalogue key terminology that needs to be defined/clarified in the DC HIE rule to facilitate implementation	Summer – Fall 2019	🟢
2. Crosswalk to nationally or locally defined terminology related to HIE	Summer – Fall 2019	🟢
3. Collaborate with registered and designed HIEs to establish a common nomenclature. This should also align to the HIEs educational materials.	Summer – Fall 2019	🟢
4. Collaborate with the Stakeholder Engagement and Policy Subcommittees to define concepts on an ad-hoc basis	Summer – Fall 2019	🟢
5. Draft recommendation to the HIE Policy Board	Summer – Fall 2019	✓

🟢 In Progress 🟡 In Development ⚫ Not started

Stakeholder Engagement Subcommittee – Purpose, Mission, and Membership

<u>Chair</u> Dr. Yavar Moghimi <u>Vice Chair</u> Ms. Layo George

<u>Purpose</u> Gain and maintain stakeholder engagement for long-term operational and financial sustainability of health information exchange in the District

<u>Mission</u> To provide recommendations to the HIE Policy Board on:

- Strategies to promote the value of HIE through discussions and forums with identified stakeholders, and
- The SMHP measurement framework and priorities.

<u>Membership</u>

- <u>HIE PB Members:</u> Ms. Olubukunola Osinupebi-Alao, Dr. Zach Hettinger, Dr. Marathe Kalyani, Dr. Eric Marshall, Dr. Yavar Moghimi
- <u>Non-Board Members:</u> Mr. Ronald Emeni (CRISP), Ms. Layo George (Wolomi), Mr. Mark LeVota (DCBHA), Dr. Dana Mueller (Mary's Center), Dr. Sara Teichholtz (GWU)

2020 DC HIE Stakeholder Summit

PURPOSE

The 2020 DC HIE Stakeholder Summit will formally present the launch of the DC HIE by showcasing progress on HIE use and adoption as well as preliminary data from the priority areas (existing use cases) in the District's State Medicaid Health IT Plan. Lastly, the event will collect and prioritize use case scenarios, for and from various District stakeholders, for strategic planning and sustainability of the DC HIE.

The Subcommittee's Ideas for Breakout Sessions

State Medicaid Health IT Plan Use Cases

Providing Analytics for Population Health Management

- MyHealthGPS use case framing for QI and QA
- CRISP's new QI tool

Collecting and Exchanging Social Determinants of Health Data

- Integrate discussion around privacy and security
- CMS Substance use disorder grant
  - Consent management system

Supporting Transitions of Care

- What data do we want?
- What is useful?
- Update on CORIE (SDOH data project)
- Build off of findings from hospital discharge grant
- Discuss data quality
- eReferral collaboration – use of secure communication and understanding workflow

Q: What are other ideas for breakout sessions?

Discussion Questions for Planning of the Summit

1. What are your suggestions for conference space?

2. What are your suggestions for keynote speakers?

3. How should this Summit align with CRISP DC's upcoming User Conference?

4. Are their any Board subcommittee activities or deliverables that should be presented at this Summit?

Stakeholder Engagement Subcommittee – Goals & Activities for 2019

Goal #1: Research District stakeholders and identify their needs to gain understanding on ways to improve their engagement in the District's HIE initiatives		
Activities	**Timeframe**	**Progress**
1. Conduct stakeholder exercise to map and identify landscape for engagement in HIE capabilities	Winter – Spring 2019	🟢
2. Conduct outreach to identify the barriers and opportunities to participate in the DC HIE	Winter – Spring 2019	🟢
3. Research training and educational materials that will be most useful to providers and other stakeholders	Winter – Spring 2019	🟢
Goal #2: Collaborate with DHCF to promote the value of health information exchange to District stakeholders		
Activities	**Timeframe**	**Progress**
1. Promote the value of participating in the HIE with the identified stakeholder groups	Spring – Fall 2019	🟢
2. Facilitate discussions and forums to capture stakeholder views on HIE in the District	Spring – Fall 2019	🟢
3. Recommend training and educational materials that will be most useful to providers and other stakeholders	Spring – Fall 2019	🟢
Goal #3: Recommend feedback to DHCF on SMHP evaluation measures		
Activities	**Timeframe**	**Progress**
1. Collaborate with DHCF and eHealth DC to provide feedback on SMHP measurement framework, define target measures of success	Spring 2019	✓

🟢 In Progress 🟠 In Development ⚪ Not started

Policy Subcommittee – Purpose, Mission, and Membership

<u>Chair</u> Mr. Justin Palmer <u>Vice Chair</u> Mr. Praveen Chopra

<u>Purpose</u> Provide recommendations on public policy initiatives that encourage participation in and the sustainability of the DC HIE.

<u>Membership</u>

- <u>HIE Policy Board Members:</u> Mr. Justin Palmer, Ms. Alice Leiter, Ms. Amelia Whitman

- <u>Non-Board Members:</u> Mr. Praveen Chopra (GWU Medical Faculty Associates), Dr. Melissa Clarke (Physician Consultant), Ms. Jill DeGraff (Aperture Law Group), Dr. Greg Downing (Innovation Horizons, LLC), Ms. Evelyn Gallego (EMI Advisors LLC), Ms. Mara Kash (Zane Networks), Mr. Luigi LeBlanc (Zane Networks), Ms. Rachel McLaughlin (Whitman Walker Clinic), Ms. Genevieve Morris (Integral Health Strategies), Dr. Elspeth Ritchie (Medstar Washington Hospital Center), Dr. Jamie Skipper (Elevation Health Consulting), Ms. Rita Torkzadeh

Recommendations for TEFCA and Information Blocking Proposed Rules

Goal and Activity

Goal: Make recommendations to the District Government on strategies to inform the impact of local and national HIT/HIE policies on the exchange of health information in the District.

Activity: Provide ongoing recommendations and guidance on national policies impacting health information exchange.

Problem Statement:

1. TEFCA is a voluntary framework like the DC HIE. Conflicts may emerge between the two frameworks.

2. Unclear whether ONC's proposed information blocking rule would have implications on local government's and their HIE framework.

3. The financial sustainability strategies of HIEs that register and apply for designation under the DC HIE will be constrained by the information blocking rule's recovery of reasonable costs exception, if it is finalized as proposed.

Recommendations for TEFCA and Information Blocking Proposed Rules

1. To table this recommendation to be reviewed again by the Policy Subcommittee "For the DC HIE Policy Board to designate a government representative of the DC HIE Policy Board to participate in the TEFCA Recognized Coordinating Entity's (RCE) stakeholder sessions as the RCE develops the Common Agreement's final legal and technical requirements for the following purposes: (1) to determine the pros and cons of aligning the District's implementation of the DC HIE Rule with the Common Agreement and QHIN Technical Framework and (2) to inform the District's financial sustainability model for the DC HIE."

2. To amend the Policy Subcommittee's charge to include the monitoring of the progress in how the Common Agreement and information blocking rule are finalized and at an appropriate time determine their impact upon the DC HIE Rule and the District's role with respect to the DC HIE.

Recommendation on the Connected DMV's Health and Wellness Solutions Group

Goal and Activity

Goal: Make recommendations to the District Government on strategies to inform the impact of local and national HIT/HIE policies on the exchange of health information in the District.

Activity: Provide ongoing recommendations and guidance on national policies impacting health information exchange.

Problem Statement:

Health information connectivity will be a critical factor in the success of any Connected DMV initiatives that seek to improve the health and wellness of the region's residents and visitors. With appropriate engagement, these initiatives could leverage the DC HIE and advance the District's HIE policy objectives. Conversely, the lack of engagement could lead to smart region proposals that needlessly overlap or conflict with the DC HIE framework for trusted health information exchange.

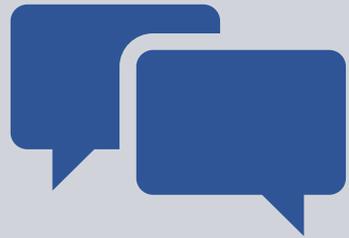# Recommendation on the DMV's Health and Wellness Solutions Group and the DC HIE

Vote to designate a representative of the HIE Policy Board's member agencies to brief the Connected DMV's Health and Wellness Solutions Group about the DC HIE and serve as a point of contact for member agencies to participate in formulating smart region solutions that align with DC HIE policy objectives.

Policy Subcommittee: Goals & Activities for 2019

Goal #1: Make recommendations to the District government on pending policy issues for the (ongoing) implementation of the DC HIE Rule.		
Activities	**Timeframe**	**Progress**
1. Research and define secondary use policy	TBD	🟢
2. Research and define guidance for notice of privacy practices for participating organizations	TBD	✓
Goal #2: Make recommendations to the District government on strategies to improve understanding of direct to consumer consent management in the District to increase patient trust in the DC HIE.		
Activities	**Timeframe**	**Progress**
1. Review consumer education plans of DC HIE entities (registered and designated HIEs) and make recommendations based on nationally known best practices	TBD	🟢
Goal #3: Make recommendations to the District government on strategies to inform the impact of local and national HIT/HIE policies on the exchange of health information in the District.		
Activities	**Timeframe**	**Progress**
1. Provide ongoing recommendations and guidance on local policies impacting health information exchange (e.g. DC Mental Health Act)	TBD	🟢
2. Provide ongoing recommendations and guidance on national policies impacting health information exchange (e.g. ONC's Trusted Exchange Framework and Common Agreement)	TBD	🟢

🟢 In Progress 🟡 In Development ⚪ Not started

Public Comments

Announcements/ Next Steps/ Adjournment