Medicaid Beneficiary Fraud Concerns:

Based on information from Medicaid and Medicare Program Integrity personnel, including personnel from CMS, concerns have been raised with various fraud schemes taking advantage of beneficiaries concerns during these unprecedented times surrounding the Coronavirus Disease 2019 (COVID-19) pandemic. Fraud schemes have involved identity theft, billing for services not needed, and billing for services not provided. Examples include selling fake COVID-19 test kits, the delivery of not requested and medically unnecessary medical supplies, and marketing unapproved treatments through telemarketing calls, unsolicited text messages, social media platforms and door to door visits.

Beneficiaries can protect themselves and the Medicaid program by not sharing their personal information (i.e. Social Security Number) or Medicaid Member number with anyone other than a trusted healthcare provider or those who should have the information and by not letting anyone persuade you to see a doctor or other medical provider for care or services you don't need.

If you receive unsolicited contact from any individual seeking this type of information or want to report any concerns regarding COVID-19 fraud and scams please contact:

**Department of Health Care Finance**  
**Division of Program Integrity**  
441 4th Street NW, 10th Floor  
Washington, DC 20001  
Phone: (202) 698-2000  
Fraud Hotline: (877) 632-2873  
On-line complaint form: https://www.dc-medicaid.com/dcwebportal/nonsecure/reportFraud

**Medicaid Fraud Control Unit (MCFU) of DC Office of DC Inspector General**  
717 14th St., NW, 5th Floor  
Washington, DC 20005  
Phone: (202) 727-8008  
Fax: (202) 727-5937  
Hotline: (202) 724-TIPS (8477) and (800) 521-1639  
Email: hotline.oig@dc.gov

**RED FLAGS:** Scammers and fraudsters may exhibit one or more of the following behaviors:  
- Contact with no existing or prior relationship with you,  
- Offers to pay you for signing up for services or supplies,  
- Demands or requests for cash only payments for services or calls.

Healthcare fraud can negatively impact you by:  
- Compromising your personal identifying information and medical information,  
- Delivering services or supplies, which are useless, or may cause you harm,  
- Creating an inaccurate medical history,  
- Delaying needed treatment by providing an ineffective or non-existent service, and potentially  
- The loss of benefits when billing caps are reached due to claims for unwanted/unneeded services.
Additional information on COVID-19 Fraud is available on the U.S. Department of Health and Human Services, Office of Inspector General website: https://oig.hhs.gov/coronavirus/