Electronic Visit Verification
Monthly Stakeholder Meeting

Date: September 21, 2020
Facilitator: Natasha Lewis
WELCOME AND INTRODUCTIONS
Welcome! Meeting Reminders

- All attendees have been muted, please do not unmute your line.

- Please do not put the call on hold (participants can hear the hold music).

- This meeting is being recorded.

- Questions or Meeting Help:
  - Please submit your questions via the Chat button.
  - All questions will be logged by DHCF.
Welcome! Zoom Q&A

- How to submit a question (1st way)
  - Click on the “Chat” (ALT+ H) button in the Zoom menu bar, at the bottom of your screen.
  - Type in your question and click the “Enter” key.
  - Questions will be addressed when asked.
Welcome! Zoom Hand Raise

- ANDREA TO UPDATE

How to submit a question (2nd way)

- Click on the “Chat” (ALT+ H) button in the Zoom menu bar, at the bottom of your screen

- Type in your question and click the “Enter” key.

- Questions will be addressed at the end of the meeting.
## Agenda

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EVV PROGRAM OVERVIEW
The 21st Century Cures Act, passed in late 2016, directs States to require the use of an Electronic Visit Verification ("EVV") system for Medicaid-provided personal care services and home health services.

The Cures Act requires EVV capture data 6 elements:

- Member receiving the services
- Caregiver providing the service
- Type of Service
- Location of the service delivery
- Date of the service
- Time the service begins and ends
High-Level Process Overview

DHCF sends eligibility, prior authorization and provider information to Sandata

MCOs send PA information toSandata

HHA schedules the visit

Visit start/stop

Verified visit

HHA generates claims to payors

Payor's validate and pay claims
Which Services Require EVV?

- All Personal Care Services (including the EPD and DD Waivers)
- Supported Living Periodic with and without Transportation
- In-Home Supports
- Respite (provided in the person’s home)
As a provider,

My next Steps are:

➢ Visit the website for updated EVV information.

➢ Determine if there will be any impact on your policies and procedures due to EVV implementation.

➢ Identifying and preparing staff that will be trained on how to use the system.

➢ Start communicating to staff about the EVV implementation and timeline.

➢ Determine if you are going to use an ALT EVV system.

➢ Prepare a training plan for your staff.
As an advocate,

My next Steps are:

➢ Visit the website for updated EVV information.

➢ Start communicating with beneficiaries about EVV.

➢ Reach out to DCHF regarding EVV questions.
TIMELINE: MAJOR MILESTONES & UPCOMING EVENTS
Timeline – Upcoming Events

➢ Alternate EVV Testing (If you are using ALTEVV)
  ➢ Reach out to Sandata ALTEVV@sandata.com (??what is the cut off date)
  ➢ Notify your vendor, provide the DHCF EVV website

➢ Training will start in November. More information to follow.
  (Sandata trains the Provider, provide trains staff, see website for training schedule, Andrea to confirm with Angel So).

➢ “Go Live” date is December 7th, 2020.
PROJECT & COMMUNICATION UPDATES
Project Updates

➢ The initial EVV notice/letter to DC Medicaid beneficiaries will be sent out in the next couple of weeks:

➢ What is EVV?

➢ Why EVV?

➢ “Go Live”
EVV RESOURCES

- EVV Website Update
  - [https://dhcf.dc.gov/page/electronic-visit-verification-evv](https://dhcf.dc.gov/page/electronic-visit-verification-evv)
  - Please ensure you log on and check out the website

- Use of EVV email: evvinfo@dc.gov

- EVV Phone number: 202-905-4388

- Frequently Asked Questions (FAQs)
  - Continuously updating
  - Available on website
Questions and Answers
THANK YOU!

For questions/information, please contact DHCF at:

evvinfo@dc.gov
Phone (202) 905-4388
Fax (202) 727-5645