



DC-Department of Health Care Finance (DHCF)



Electronic Visit Verification Monthly Stakeholder Meeting

Date: September 21, 2020
Facilitator: Natasha Lewis



WELCOME AND INTRODUCTIONS



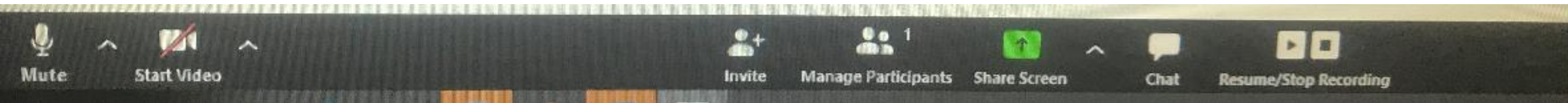
Welcome! Meeting Reminders



- ▶ All attendees have been muted, please do not unmute your line.
- ▶ Please do not put the call on hold (participants can hear the hold music).
- ▶ This meeting is being recorded.
- ▶ Questions or Meeting Help:
 - Please submit your questions via the Chat button.
 - All questions will be logged by DHCF.



Welcome! Zoom Q&A

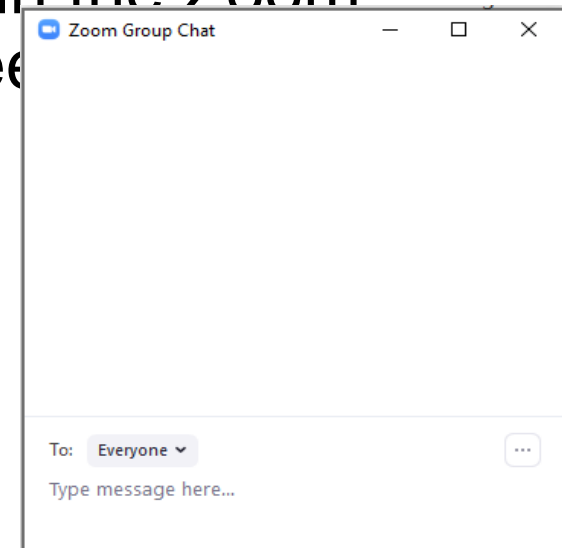


▶ How to submit a question (1st way)

– Click on the “Chat” (ALT+ H) button in the Zoom menu bar, at the bottom of your screen

– Type in your question and click the “Enter” key.

- Questions will be addressed when asked.





Welcome! Zoom Hand Raise



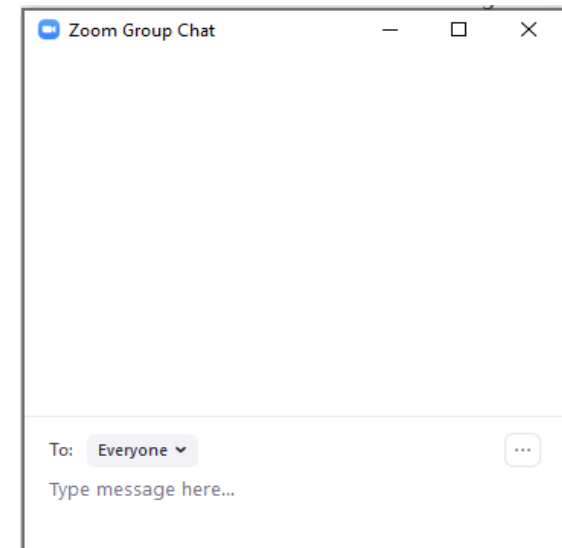
▶ ANDREA TO UPDATE

▶ How to submit a question (2nd way)

– Click on the “Chat” (ALT+ H) button in the Zoom menu bar, at the bottom of your screen

– Type in your question and click the “Enter” key.

- Questions will be addressed at the end of the meeting.





Agenda



Welcome and Introductions

EVV Overview.....Don Shearer

Timeline: Major Milestones.....Natasha Lewis

Timeline: Upcoming Events..... Natasha Lewis

Project & Communication Updates.....Louis Spence-Smith

Q&A.....All



EVV PROGRAM OVERVIEW



21st CENTURY CURES ACT EVV MANDATE



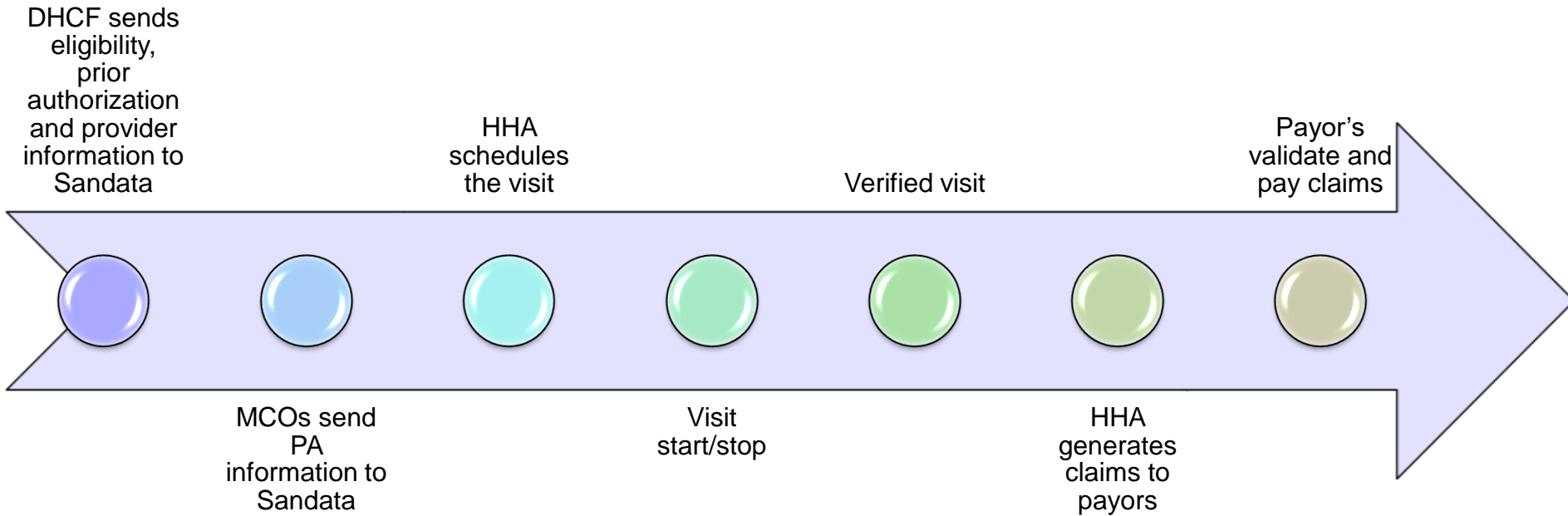
The 21st Century Cures Act, passed in late 2016, directs States to require the use of an Electronic Visit Verification (“EVV”) system for Medicaid-provided personal care services and home health services.

The Cures Act requires EVV capture data 6 elements:

- Member receiving the services
- Caregiver providing the service
- Type of Service
- Location of the service delivery
- Date of the service
- Time the service begins and ends



High-Level Process Overview





Which Services Require EVV?



- ▶ All Personal Care Services (including the EPD and DD Waivers)
- ▶ Supported Living Periodic with and without Transportation
- ▶ In-Home Supports
- ▶ Respite (provided in the person's home)



As a provider,



My next Steps are:

- Visit the website for updated EVV information.
- Determine if there will be any impact on your policies and procedures due to EVV implementation.
- Identifying and preparing staff that will be trained on how to use the system.
- Start communicating to staff about the EVV implementation and timeline.
- Determine if you are going to use an ALT EVV system.
- Prepare a training plan for your staff.



As an advocate,



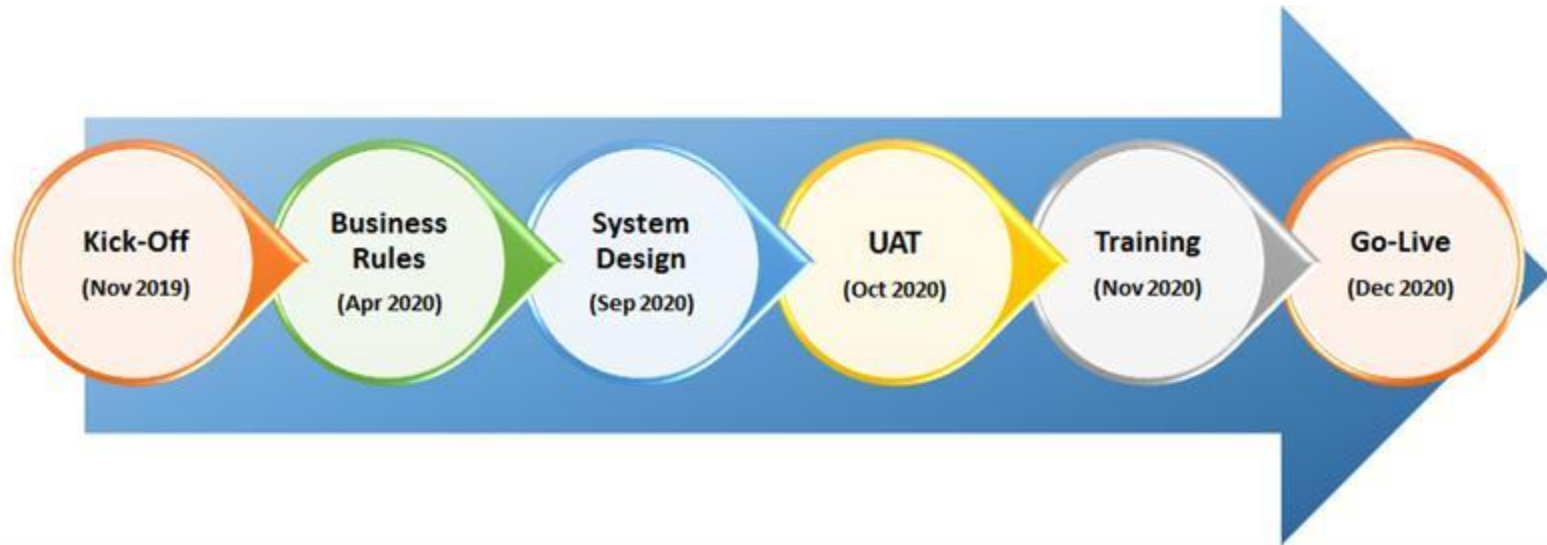
My next Steps are:

- Visit the website for updated EVV information.
- Start communicating with beneficiaries about EVV.
- Reach out to DCHF regarding EVV questions.



TIMELINE: MAJOR MILESTONES & UPCOMING EVENTS

Timeline – Major Milestones



Timeline – Upcoming Events



- Alternate EVV Testing (If you are using ALTEVV)
 - Reach out to Sandata ALTEVV@sandata.com (??what is the cut off date)
 - Notify your vendor, provide the DHCF EVV website
- Training will start in November. More information to follow.
(Sandata trains the Provider, provide trains staff, see website for training schedule, *Andrea to confirm with Angel So*).
- “Go Live” date is December 7th, 2020.



PROJECT & COMMUNICATION UPDATES



Project Updates



- The initial EVV notice/letter to DC Medicaid beneficiaries will be sent out in the next couple of weeks:
 - What is EVV?
 - Why EVV?
 - “Go Live”



EVV RESOURCES



- ▶ EVV Website Update
 - <https://dhcf.dc.gov/page/electronic-visit-verification-evt>
 - Please ensure you log on and check out the website

- ▶ Use of EVV email: evvinfo@dc.gov

- ▶ EVV Phone number: **202-905-4388**

- ▶ Frequently Asked Questions (FAQs)
 - Continuously updating
 - Available on website



Questions and Answers



THANK YOU!

For questions/information, please contact DHCF at:

evvinfo@dc.gov

Phone (202) 905-4388

Fax (202) 727-5645