Electronic Visit Verification Monthly Stakeholder Meeting

Date: October 19, 2020
Facilitator: Natasha Lewis
WELCOME AND INTRODUCTIONS
Welcome! Meeting Reminders

- All attendees have been muted, please do not unmute your line.
- Please do not put the call on hold (participants can hear the hold music).
- This meeting is being recorded.
- Questions or Meeting Help
  - Please submit your questions via the Chat button.
  - All questions will be logged by DHCF.
Welcome! Zoom Q&A

- How to submit a question Click on the “Chat” (ALT+ H) button in the Zoom menu bar, at the bottom of your screen
  - Type in your question and click the “Enter” key.
  - OR
  - Type “I have a question” and click “Enter” you will be asked to unmute and ask your question.
  - Questions will be addressed when asked.
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EVV PROGRAM OVERVIEW
The 21st Century Cures Act, passed in late 2016, directs States to require the use of an Electronic Visit Verification ("EVV") system for Medicaid-provided personal care services and home health services.

The Cures Act requires EVV capture data 6 elements:

- Member receiving the services
- Caregiver providing the service
- Type of Service
- Location of the service delivery
- Date of the service
- Time the service begins and ends
High-Level Process Overview

DHCF sends eligibility, prior authorization and provider information to Sandata.

MCOs send PA information to Sandata.

HHA schedules the visit.

Visit start/stop.

Verified visit.

HHA generates claims to payors.

Payor's validate and pay claims.
Which Services Require EVV?

- All Personal Care Services (including the EPD and DD Waivers)
- Supported Living Periodic with and without Transportation
- In-Home Supports
- Respite (provided in the person’s home)
As a provider,

My next Steps are:

➢ Communicate, communicate, communicate

➢ Add weblink to your website
  ➢ [https://dhcf.dc.gov/page/electronic-visit-verification-evv](https://dhcf.dc.gov/page/electronic-visit-verification-evv)

➢ Training

➢ AltEVV *special reminders*

➢ Post training credentials/customer reference guide (CRG)

➢ Between Training & Go Live
As an AltEVV 3rd Party vendor,

My next Steps are:

- Complete Sandata Survey
- Review specs
- Start testing
- Register for training
- Obtain certification
TIMELINE: MAJOR MILESTONES & UPCOMING EVENTS
Timeline – Major Milestones

- **Kick-Off** (Nov 2019)
- **Business Rules** (Apr 2020)
- **System Design** (Sep 2020)
- **UAT** (Oct 2020)
- **Training** (Nov 2020)
- **Go-Live** (Dec 2020)
Timeline – Upcoming Events

➢ Alternate EVV Testing (If you are using ALTEVV)
  ➢ Reach out to Sandata WDCALTEVV@sandata.com
    ➢ From now through October 30, 2020
    ➢ Testing credentials be provided between October 12th and November 9th
    ➢ Keep your vendor informed, provide them with the DHCF EVV website

➢ Training will start in November
  ➢ Administrator access opens 10/26, web based ~1hr.
  ➢ Instructor led webinars for provider staff and caregivers will be held November 5th – November 24th
  ➢ Webinar recordings and “how to” videos will be available online
  ➢ Training announcement will be emailed and posted on the website October

➢ “Go Live” date is December 7th, 2020
“Go Live”

➢ “Go Live” date is December 7\textsuperscript{th}, 2020

➢ “Go Live” Prep:

➢ Updating Schedules

➢ Claims for dates of service beginning December 7\textsuperscript{th}. 
EVV RESOURCES

- EVV Website Update
  - [https://dhcf.dc.gov/page/electronic-visit-verification-evv](https://dhcf.dc.gov/page/electronic-visit-verification-evv)
  - Please ensure you log on and check out the website

- Use of EVV email: [evvinfo@dc.gov](mailto:evvinfo@dc.gov)

- In lieu of next month’s stakeholder meeting, please join us in the November Town Hall Meeting
  - Questions can be submitted prior to the meeting and during the meeting
  - No presentation – We will still be providing relevant updates and we will field participant questions
Questions and Answers
THANK YOU!

For questions/information, please contact DHCF at:

**evvinfo@dc.gov**

Phone (202) 905-4388
Fax (202) 727-5645