



# DC-Department of Health Care Finance (DHCF)



## Electronic Visit Verification Monthly Stakeholder Meeting

Date: October 19, 2020  
Facilitator: Natasha Lewis



# WELCOME AND INTRODUCTIONS



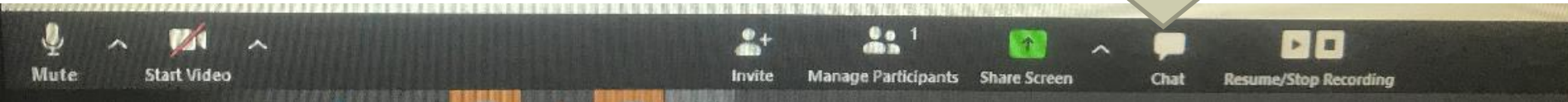
# Welcome! Meeting Reminders



- ▶ All attendees have been muted, please do not unmute your line.
- ▶ Please do not put the call on hold (participants can hear the hold music).
- ▶ This meeting is being recorded.
- ▶ Questions or Meeting Help
  - Please submit your questions via the Chat button.
  - All questions will be logged by DHCF.



# Welcome! Zoom Q&A



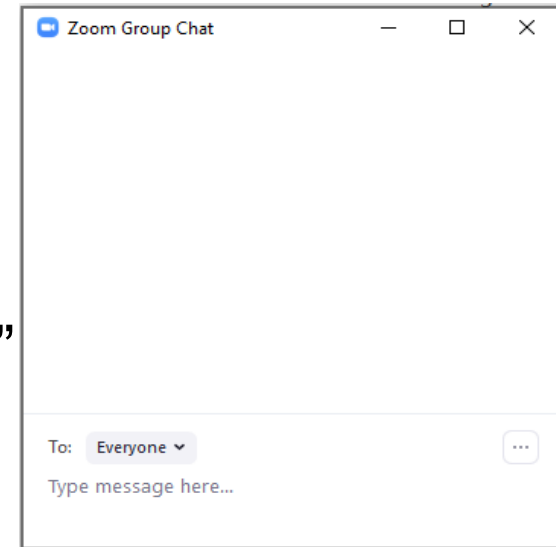
▶ How to submit a question Click on the “Chat” (ALT+ H) button in the Zoom menu bar, at the bottom of your screen

– Type in your question and click the “Enter” key.

OR

- Type “ I have a question” and click “Enter” you will be asked to unmute and ask your question.

- Questions will be addressed when asked.





# Agenda



**Welcome and Introductions**

**EVV Overview.....Don Shearer/Andrea Shelton**

**Timeline: Major Milestones.....Natasha Lewis**

**Timeline: Upcoming Events.....Natasha Lewis/Don Shearer**

**Communication Updates.....Louis Spence-Smith**

**Q&A.....All**



# EVV PROGRAM OVERVIEW



# 21st CENTURY CURES ACT EVV MANDATE



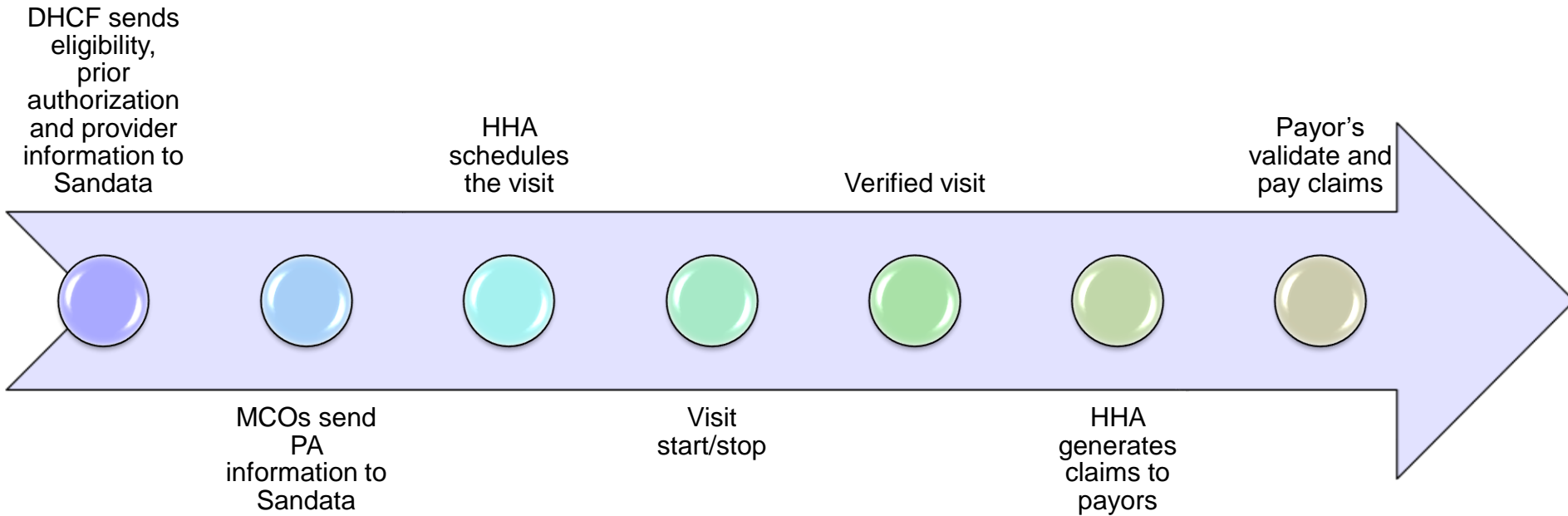
The 21<sup>st</sup> Century Cures Act, passed in late 2016, directs States to require the use of an Electronic Visit Verification (“EVV”) system for Medicaid-provided personal care services and home health services.

The Cures Act requires EVV capture data 6 elements:

- Member receiving the services
- Caregiver providing the service
- Type of Service
- Location of the service delivery
- Date of the service
- Time the service begins and ends



# High-Level Process Overview







# Which Services Require EVV?



- ▶ All Personal Care Services (including the EPD and DD Waivers)
- ▶ Supported Living Periodic with and without Transportation
- ▶ In-Home Supports
- ▶ Respite (provided in the person's home)



# As a provider,

## My next Steps are:

- Communicate, communicate, communicate
- Add weblink to your website
  - <https://dhcf.dc.gov/page/electronic-visit-verification-evv>
- Training
- AltEVV \*special reminders\*
- Post training credentials/customer reference guide (CRG)
- Between Training & Go Live



# As an AltEVV 3<sup>rd</sup> Party vendor,



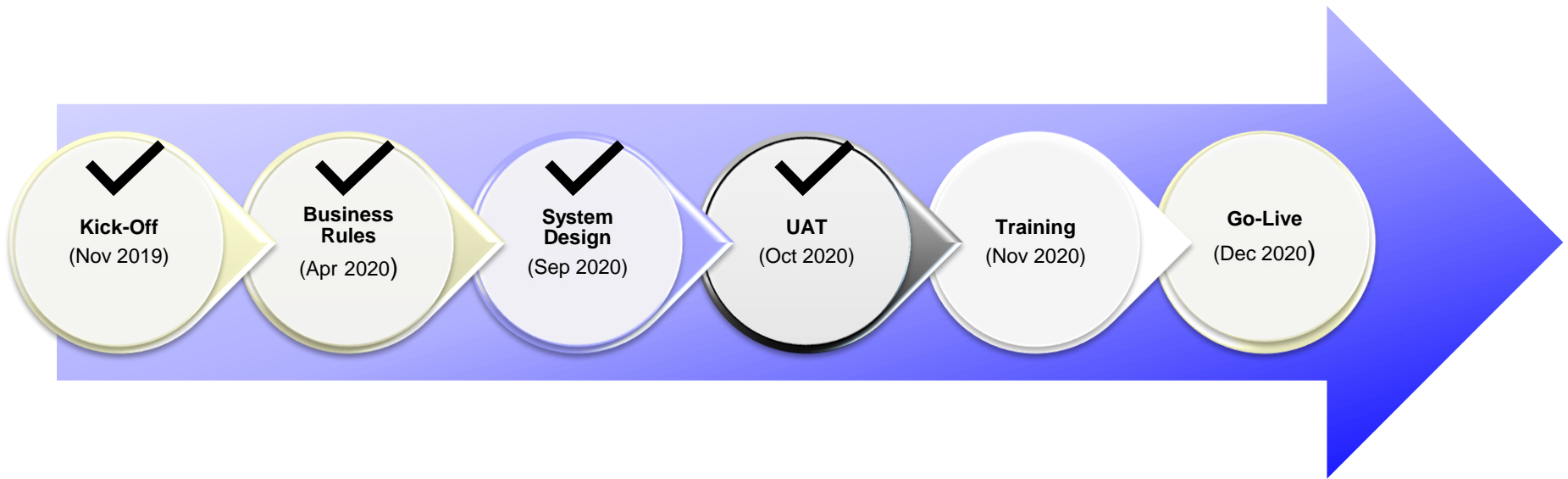
My next Steps are:

- Complete Sandata Survey
- Review specs
- Start testing
- Register for training
- Obtain certification



# TIMELINE: MAJOR MILESTONES & UPCOMING EVENTS

# Timeline – Major Milestones



# Timeline – Upcoming Events



- Alternate EVV Testing (If you are using ALTEVV)
  - Reach out to Sandata [WDCALTEVV@sandata.com](mailto:WDCALTEVV@sandata.com)
    - From now through October 30,2020
    - Testing credentials be provided between October 12<sup>th</sup> and November 9<sup>th</sup>
    - Keep your vendor informed, provide them with the DHCF EVV website
  
- Training will start in November
  - Administrator access opens 10/26, web based ~1hr.
  - Instructor led webinars for provider staff and caregivers will be held November 5<sup>th</sup> – November 24<sup>th</sup>
  - Webinar recordings and “how to” videos will be available online
  - Training announcement will be emailed and posted on the website October
  
- “Go Live” date is December 7<sup>th</sup>, 2020



# “Go Live”



- “Go Live” date is December 7<sup>th</sup>, 2020
- “Go Live” Prep:
  - Updating Schedules
  - Claims for dates of service beginning December 7<sup>th</sup>.



# COMMUNICATION UPDATES





# EVV RESOURCES



- ▶ EVV Website Update
  - <https://dhcf.dc.gov/page/electronic-visit-verification-evv>
  - Please ensure you log on and check out the website
  
- ▶ Use of EVV email: [evvinfo@dc.gov](mailto:evvinfo@dc.gov)
  
- ▶ In lieu of next month's stakeholder meeting, please join us in the November Town Hall Meeting
  - Questions can be submitted prior to the meeting and during the meeting
  - No presentation – We will still be providing relevant updates and we will field participant questions



# Questions and Answers



# THANK YOU!

For questions/information, please contact DHCF at:

[evvinfo@dc.gov](mailto:evvinfo@dc.gov)

Phone (202) 905-4388

Fax (202) 727-5645