



Alliance and Immigrant Children's Program (ICP) Renewal Restart Bi-Weekly Update

November 2, 2022

D.C. Department of Health Care Finance

Government of the District of Columbia

Department of Health Care Finance



Presentation Overview



□ Alliance and ICP Renewal Restart: Status Update

Reinstating Coverage in Alliance and ICP Following Termination

Changes to the Alliance and ICP

Overview of Alliance and ICP Eligibility Requirements and Verifications

□ Alliance and ICP Renewal Process

□ Ways to Complete and Submit Alliance and ICP Renewals

Questions and Comments



Alliance and ICP Renewal Restart: Status Update



- Total Number of 60-day Alliance Renewal Notices Mailed:
 - 3,151 were mailed on 7/1; For this group, renewals not received for processing had a closure date of 8/31
 - 3,771 were mailed on 8/1; For this group, renewals not received for processing had a closure date of 9/30
 - 5,882 were mailed on 9/1; For this group, renewals not received for processing have a closure date of 10/31
 - 3,972 were mailed on 10/1; For this group, renewals not received for processing have a closure date of 12/31
 - _____ were mailed on 11/1; For this group, renewals not received for processing have a closure date of 1/31
- Response rates across the cohorts with August and September closure dates have been low but gains are being made during the grace period
- Based on historical experience, DHCF expects many non-responsive individuals will submit their renewals shortly after their recert end date or when they go to access services
 - DHCF has established a 90-day grace period to ensure that individuals to recertify post recert end date and if determined eligible will
 not have coverage gaps
 - Note: Coverage will be processed as continuous if renewal is submitted by the certification end date (as long as individuals continue to meet program eligibility requirements)
 - Note: Individuals submitting at or near the recert end date are encouraged to submit online via District Direct
- For each of the August and September Alliance/ICP cohorts, the District is seeing 100-200 individuals regain coverage weekly during their grace periods





Reinstating Coverage in Alliance and ICP Following Termination

- There is a 90-day grace period for individuals who do not recertify for Alliance and ICP ahead of their recertification end date
- The grace period allows additional time for individuals who fail to recertify timely to submit their renewal
- If the beneficiary is determined eligible for continued coverage, coverage will retroactively go back to the beginning of the certification period.
 - If a provider provides care in this period they will be reimbursed, as long as individuals recertify within the grace period
- Individuals can recertify their coverage in District Direct; mail; service center; fax, etc. by submitting their renewal form or completing a renewal online up to 90 days after their recertification end date
- Individuals attempting to recertify their coverage after 90 days following their recertification end date will be required to submit a new application
 - The grace period for the August cohort is ending on 11/30



Certification Periods Increasing to 12 Months & Face-to-Face Interview No Longer Required



Alliance and ICP now follow MAGI methodology; Alliance program no longer has a resource test

August 2022 and September 2022 renewals recertification periods will be for 6 months.
 Individuals recertifying in August and September will need to recertify in April/March 2023

Effective for all renewals after October 1, 2022, Alliance certification periods will increase from 6 months to 12 months.

A face-to-face interview is <u>NO LONGER REQUIRED</u> for Alliance at recertification or initial application.

Reminder: ICP certification periods will continue to be 12 months.

Alliance and ICP beneficiaries can now complete applications, recertifications, and changes through the District DIRECT website and mobile app.





| Program | Requirement |
|------------------------------------|---|
| Alliance | Individual aged 21 years old and older Meet District residency requirement Have income at or below 210% FPL (+5% disregard) Not eligible for Medicaid or other third party medical or health coverage |
| Immigrant Children's Program | Individual aged 20 years old and younger Meet District residency requirement Have income at or below 319% (+5% disregard) if aged 0-18 and 216% (+5% disregard) if aged 19-20. Not eligible for Medicaid or other third party medical or health coverage |



Changes to Alliance and ICP: MAGI Income Levels



| Household Size | DC Health Care Alliance Program | | | |
|--------------------------------|------------------------------------|--------------------------------|------------------------------|----------------------|
| | 210% +5% Income disregard | Household Size | ICP Children (0-18), 319% | ICP Children (19-20) |
| 1 | uisiegaiu | | 319% + 5% disregard | 216% + 5% disregard |
| 1 person household, monthly | \$2,434.88 | 1 person household, monthly | \$3,669 | \$2,502 |
| 2 person household, monthly | \$3,280.54 | 2 person household, monthly | • / | \$3,372 |
| 3 person household, monthly | \$4,126.21 | 3 person household, monthly | \$6,218 | \$4,241 |
| 4 person household, monthly | \$4,971.88 | 4 person household, monthly | \$7,492 | \$5,110 |
| 5 person household, monthly | \$5,817.54 | 5 person household, monthly | \$8,766 | \$5,979 |



At renewals Alliance beneficiaries are required to provide verifications for <u>income</u> and <u>D.C. residency</u>



| Verification Type | Examples of Acceptable Verification Documents |
|---|--|
| Income | Recent paystubs (from the last 30 days) Self-employment: most recent tax return form Statement showing retirement income, disability income, or Workers |
| | Compensation |
| | Pension or annuity statement Unemployment Income statements |
| Residency (only one form of verification is | DC driver's license, identification card, or DC One Card Active lease, rental agreement, or rent receipt Utility or telephone bill |
| required for Alliance and ICP | Pay stub or earning statement issued within the previous 30 days with the individual's name and District of Columbia address |
| beneficiaries age 20) | Property tax bill issued within the last 60 days for property located in the District of Columbia Completed Residency Form |
| | Completed Residency Form |

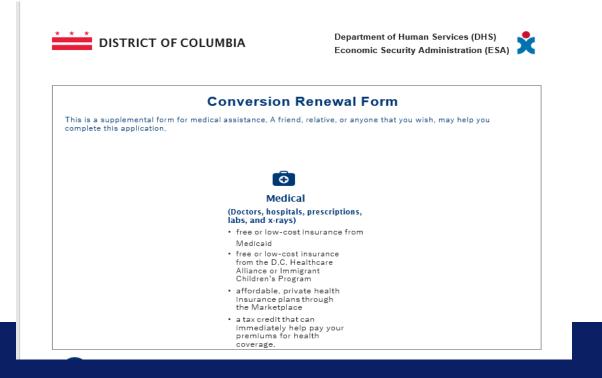


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Alliance and ICP Renewal Process



- Renewal forms are now sent 60 days before the end of the beneficiary's certification period, instead of 90 days. For example, households due to renew September 30, 2022, were sent a renewal form on August 1, 2022.
- Converted cases are cases that have been transferred from ACEDS to District Direct. In order to be fully converted, the beneficiary or household needs to complete a conversion renewal form.
- □ Most Alliance and ICP households will use the Conversion Renewal Form to renew benefits:



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- Alliance and ICP beneficiaries may submit their completed renewals:
- Online: District Direct allows beneficiaries to complete their renewal, report changes, submit verifications, and view notices online or through the mobile app. Beneficiaries may visit <u>https://districtdirect.dc.gov/</u> or download the mobile app through the Apple App Store or Google Play. Please encourage beneficiaries to complete their renewal online!
- **<u>By Phone</u>**: Call Center (202) 727-5355; Language & Translation Line 1-855-532-5465

🛛 <u>Mail</u>

Department of Human Services | Economic Security Administration

Case Record Management Unit

P.O. Box 91560 Washington, DC 20090

□ Drop-off at a Service Center

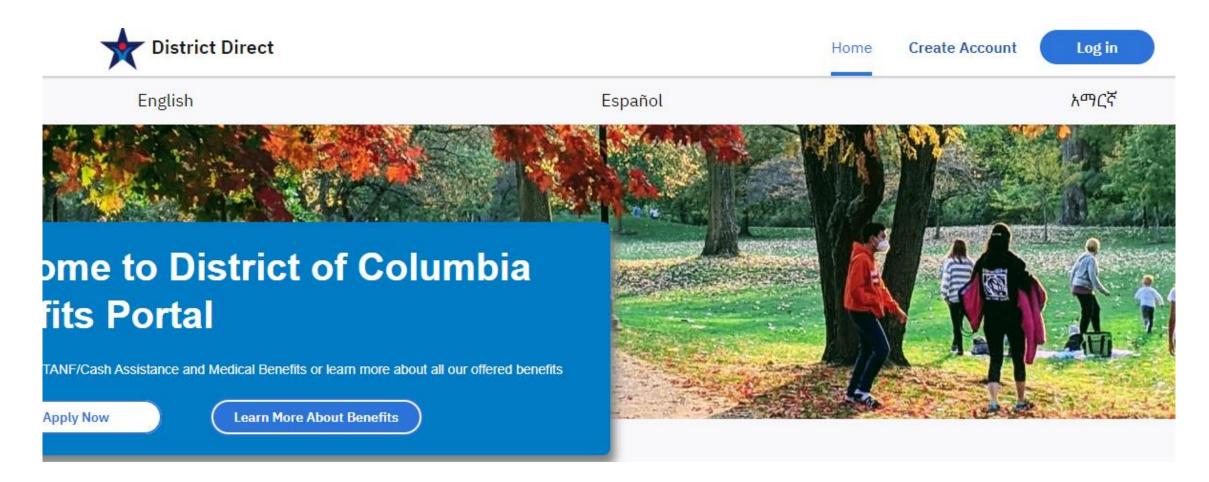
Fax at (202) 671-4400

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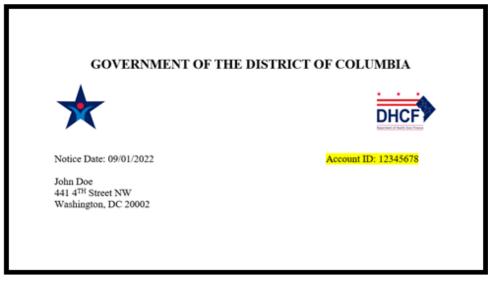


District Direct is available online in English, Spanish, and Amharic!



Connecting Your District Direct Account Using Personal Reference Number

- A Social Security Number (SSN) is NOT needed to connect a newly created District Direct account to a primary applicant's case profile in our system
- Primary applicants in a household can use their Personal Reference Number instead of an SSN
- □ The Personal Reference Number for the primary applicant in a household:
 - □ Can be found inside of your recertification packet (referenced as the "Account ID");
 - □ Provided by phone from the Call Center at (202)-727-5355; or
 - Provided by emailing DHCFAllianceRecert@dc.gov
- □ When contacting the District to get your personal reference number by phone or email primarily the applicant will have to provide their full name and DOB
- Please note that the name used to connect must match what is currently in the system. Names listed on notices reflect what is in the system. For example, if the name in the system is John Doe-Smith, that must be used to connect instead of John Doe.



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Questions?



Materials from today's presentation and additional resources will be available on the DHCF website: <u>https://dhcf.dc.gov/alliance-icp-renewal-faq</u>

❑This meeting is part of an <u>ongoing, bi-weekly series</u>. The next meeting will be scheduled for Wednesday, November 16, 2022: 2:30pm-3:30pm.

DHCF email for Alliance and ICP renewal restart questions:

DHCFAllianceRecert@dc.gov

□ Please direct specific questions about the presentation to:

Araceli Simbulan, Management Analyst, DEP/HCPRA Alliance and ICP lead <u>Araceli.Simbulan@dc.gov</u>

> Danielle Lewis-Wright, Associate Director, DEP/HCPRA, <u>Danielle.lewis-wright@dc.gov</u>