

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance
Health Care Delivery Management Administration



TO: All District Medicaid Providers

Transmittal # 23-17

DATE: March 21, 2023

SUBJECT: FY23 MCO Provider Continuity of Care

This Transmittal is to inform you that effective April 1, 2023, the District will execute three new Medicaid Managed Care Organization (MCO) contracts to provide health care services to eligible residents. The three MCOs are **AmeriHealth Caritas, DC (AmeriHealth)**, **MedStar Family Choice, DC (MedStar)** and **Amerigroup DC (Amerigroup)**. **CareFirst Community Health Plan, DC (CareFirst)**, will no longer participate in the District's Medicaid Managed Care Program (MMCP). The MMCP consists of individuals enrolled in the DC Healthy Families Program (DCHFP), Immigrant Children's Program (ICP) and the DC Healthcare Alliance (Alliance). On April 1, 2023, all CareFirst enrollees will be automatically assigned to Amerigroup.

Enrollees have until June 30, 2023, to select a new MCO of choice if dissatisfied with the auto-assignment. It is important to verify eligibility for all enrollees prior to rendering services to confirm Medicaid eligibility and identify the current MCO assignment. Information about your patients, prepared by CareFirst's medical management staff and the Department of Health Care Finance (DHCF) will be provided to Amerigroup to make this process as seamless as possible while maintaining continuity of care.

CareFirst is responsible for reimbursement of all covered services rendered to its enrollees until the termination date, 11:59 p.m. on March 31, 2023. This also includes medical/surgical inpatient admissions extending beyond the termination date. For assistance after the termination date contact Mickey Slade at mickey.slade@carefirstchpdc.com or (202) 821-1070.

To further ensure continuity of care for the enrollees, there will be a transition period of April 1, 2023, through June 30, 2023. During the transition period, in conjunction with the newly awarded MCOs, the DHCF will uphold the following commitments:

Prior Authorizations (PAs)

Rendering providers shall consider all active referrals or PAs issued before April 1, 2023, valid and effective through June 30, 2023, whether or not the provider is contracted with the MCO. Each MCO agrees to honor active referrals and PAs previously issued before April 1, 2023.

Specialist Referrals

Specialty providers are expected and authorized to initiate their own referrals for additional tests and procedures. The Specialist should not refer the patient/enrollee back to their primary care physician (PCP) to obtain a referral for such services. The additional services are covered under the initial referral to the specialty provider.

Health care providers are not to cancel appointments with current patients. MCOs must honor any ongoing treatment that was authorized prior to enrollment into the MCO, for up to 90 days or June 30, 2023, after the transition.

Pharmacy

All active prescriptions will be honored during the transition period. MCOs must allow enrollees to continue to receive prescriptions through their current provider through June 30, 2023 or until their prescriptions can be transferred to a provider in the MCO's network.

If you do not have an agreement with any of the MCOs and wish to enroll in their provider network, please contact the Provider Relations staff listed below. Representatives from each organization will answer your questions about joining the MCO's network.

Amerigroup District of Columbia

Alishia Reid

Provider Network Management Director

(202) 548-6749

alishsia.reid@amerigroup.com

AmeriHealth Caritas, District of Columbia

Bobbie Monagan

Provider Network Services Director

(202) 326-8921

bmonagan@amerihealthcaritasdc.com

MedStar Family, Choice District of Columbia

Carl Chapman

Provider Networks Director

(202) 573-3965

Carl.L.Chapman@medstar.net

Please do not hesitate to contact Lisa Truitt with questions and/or comments regarding this Transmittal. She can be reached at (202) 442-9109 or via email at lisa.truitt@dc.gov.

Thank you in advance for your cooperation and support during this transition period.

Sincerely,



Karen Dale
Market President/CEO
AmeriHealth Caritas DC

DocuSigned by:



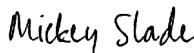
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Adrian Jordan
Plan President/CEO
Amerigroup DC

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Leslie Lyles Smith
Executive Director
MedStar Family Choice DC

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Mickey Slade
CEO
CareFirst Community Health Plan
DC