

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance
Health Care Delivery Management Administration



TO: All District Medicaid Pharmacists/Pharmacies Transmittal # 23-16

DATE: March 24, 2023

SUBJECT: FY23 MCO Pharmacy Continuity of Care and Reimbursement

This Transmittal is to inform you that effective April 1, 2023, **CareFirst BlueCross BlueShield Community Health Plan of the District of Columbia (CareFirst)** will no longer participate in the DC Medicaid Managed Care Program (MMCP). The MMCP consists of individuals enrolled in the DC Healthy Families Program (DCHFP), Immigrant Children's Program (ICP) and the DC Healthcare Alliance (Alliance). On April 1, 2023, CareFirst enrollees will be automatically assigned to **Amerigroup District of Columbia (Amerigroup), the newly contracted managed care organization (MCO) in the MMCP.**

Enrollees have until June 30, 2023, to select a new MCO of choice if dissatisfied with the auto-assignment. It is important to verify eligibility for enrollees prior to dispensing medications to confirm Medicaid eligibility and identify the current MCO assignment for proper billing. DHCF guarantees reimbursement for all covered medications and supplies when billed to the correct MCO. Pharmacy claims information about your patients, prepared by CareFirst's medical management and pharmacy staff will be provided to the new MCO to make this process as seamless as possible while maintaining continuity of care.

CareFirst is responsible for reimbursement of all covered services including medications rendered to its enrollees until the termination date, 11:59 p.m. on March 31, 2023. For assistance after the termination date contact Mickey Slade at mickey.slade@carefirstchpdc.com or (202) 821-1070.

Please verify the new MCO assignment for each managed care enrollee by requesting their new ID card which will contain the information (BIN, PCN and Group) required to properly submit pharmacy (Rx) point of sale (POS) claims to the appropriate MCO Pharmacy Benefit Manager (PBM) for reimbursement.

The contact information for each MCO Pharmacy Director, MCO and/or MCO PBM Help Desk, MCO Member Services, along with the pharmacy POS claims processing information is provided below for your reference:

AmeriHealth Caritas District of Columbia
Tracey Davis, PharmD
Director of Pharmacy
(202) 349-3578 (office) or (202) 669-5347 (cell)
tdavis4@amerihealthcaritasdc.com
Medicaid RxProvider Services: (888) 602-3741

PerformRx (PBM)
Rx BIN: 019595
Rx PCN: 06280000
Rx Grp: (Not Required)

Medicaid Rx Enrollee Services: (888) 452-3647
Alliance Rx Provider Services: (888) 987-5821
Alliance Rx Enrollee Services: (888)-987-5806
Medicaid Member Services (Plan): (800)-408-7511
Alliance Member Services (Plan): (866)-842-2810

MedStar Family Choice DC

Eileen Langstraat, PharmD
Health Plan Pharmacist
(240) 935-6218 (cell)
Eileen.R.Langstraat@medstar.net
PBM Help Desk: (800) 364-6331
Prior Authorization Team: (855) 798-4244
Enrollee Services: (888) 404-3549

CVS Caremark (PBM)

Rx BIN: 004336
Rx PCN: MCAIDADV
Rx Grp: RX0610

Amerigroup DC

Oluwadamilola (Lola) Omopariola, PharmD
Pharmacist Program Manager
(571) 814-8296 (cell)
oluwadamilola.omopariola@amerigroup.com
Enrollee Services: (833) 214-3604

CarelonRx (PBM)

Rx BIN: 020107
Rx PCN: FC
Rx Grp: RX8479 (DCHFP)
Rx Grp: RX8489 (Alliance/ICP)

If you do not have an agreement or contract with these MCOs and wish to enroll in their provider network, please contact the Provider Relations staff listed below. Representatives from each organization will answer your questions about joining the MCO's network.

Amerigroup District of Columbia

Alishsia Reid
Provider Network Management Director
(202) 548-6749
alishsia.reid@amerigroup.com

AmeriHealth Caritas District of Columbia

Bobbie Monagan
Provider Network Services Director
(202) 326-8921
bmonagan@amerihealthcaritasdc.com

MedStar Family Choice District of Columbia

Carl Chapman
Provider Networks Director
(202) 573-3965
Carl.L.Chapman@medstar.net

Please do not hesitate to contact Lisa Truitt, DHCF Health Care Delivery Management, with questions and/or comments regarding this Transmittal. She can be reached at (202) 442-9109 or via email at mco.providers@dc.gov.

Thank you in advance for your cooperation and support during this transition period.

Sincerely,



Karen Dale
Market President/CEO
AmeriHealth Caritas DC

DocuSigned by:



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Adrian Jordan
Plan President/CEO
Amerigroup DC

DocuSigned by:



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Leslie Lyles Smith
Executive Director
MedStar Family Choice DC

DocuSigned by:



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Mickey Slade
CEO
CareFirst Community Health Plan
DC