


GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance



Office of the Senior Deputy Director

Transmittal No.: 14-04

To: Providers (Home Care Agencies) enrolled in the District's Medicaid Personal Care Aide Services (PCA) Program

From: Linda Elam, PhD, MPH 
Senior Deputy Director and State Medicaid Director

Date: **NOV 20 2013**

Subject: Personal Care Aide Services Rule Change

The Department of Health Care Finance (DHCF) will publish a Notice of Final Rulemaking for Personal Care Aide (PCA) Services on November 8, 2013. This transmittal highlights the following major changes:

- Roles and responsibilities of providers (Home Care Agencies) that use Staffing Agencies to deliver PCA services to Medicaid beneficiaries: Section 5010.
- Appeals for providers (Home Care Agencies) when a recoupment is made: Section 5017.
- Reimbursement: Section 5015.
- Reinforcement of provider (Home Care Agency) processes for denial, suspension, reduction or termination of services: Section 5007.
- PCA Service Authorization request and submission procedures and requirements: Section 5003.

You may obtain a copy of the final rules at www.os.dc.gov. Please review the changes and apply the necessary steps to ensure you are in compliance with all current requirements.

These procedural changes are effective November 20, 2013. If you have any questions, please contact Pamela Hodge, Management Analyst, at Pamela.hodge@dc.gov, or at (202)724-4282; or James Brannum, Management Analyst, at James.brannum@dc.gov, or at (202)442-5986.

DHCF is committed to providing quality health care services to District residents. Thank you for assisting us in meeting the needs of District of Columbia Medicaid beneficiaries.