

**GOVERNMENT OF THE DISTRICT OF COLUMBIA**  
**Department of Health Care Finance**



Office of the Senior Deputy Director/Medicaid Director

**Transmittal # 21-45**

**TO:** District of Columbia Home Health Agencies and IDD Waiver providers

**FROM:** Melisa Byrd  
Senior Deputy Director/State Medicaid Director

**DATE:** October 18, 2021

**SUBJECT: Payment for Services Subject to Electronic Visit Verification**

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**Purpose**

The purpose of this Transmittal is to inform D.C. Medicaid providers of Electronic Visit Verification (EVV) requirements, as a condition of reimbursement, for all Personal Care Services (PCS). For purposes of the EVV requirements, the following services are considered PCS under the D.C. Medicaid program:

1. Personal Care Aide (PCA);
2. Supported Living (periodic only, without or without transportation);
3. In-Home Supports; and
4. Respite services.

**Applicability**

The requirements described in this Transmittal apply to all D.C. Medicaid-enrolled providers that submit claims for reimbursement for applicable PCS services, regardless of whether the services are authorized under the State Plan for Medicaid, Elderly and Persons with Disability, or Intellectual and Developmental Disabilities Waivers.

**Background**

The 21<sup>st</sup> Century Cures Act (Cures Act) requires all states to use an EVV system for Medicaid-funded PCS. EVV refers to a telephone and computer-based system that collects and records the following information for all in-home PCS:

1. The type of service provided
2. The name of the individual receiving the services
3. The date of service delivery
4. The location of service delivery
5. The name of the individual providing the service
6. The time the service begins and ends

### **Implementation**

DHCF selected Sandata Technologies® (Sandata) to implement the EVV system for the D.C. Medicaid program. The Sendata EVV System is available to all D.C. Medicaid providers, free of charge. Providers also have the option to utilize an alternative EVV (Alt-EVV), but doing so will be at the provider's expense. Providers utilizing an Alt-EVV must ensure that it meets the requirements for, and duly integrates with the Sandata EVV System Aggregator. DHCF's Medicaid Management Information System (MMIS) has been integrated with the Sendata Aggregator to enable all PCS claims to be "matched" with the EVV information for each discrete claim.

Providers who wish to employ an Alt-EVV system must first contact Sandata at [WDALTEVV@Sandata.com](mailto:WDALTEVV@Sandata.com), to begin the process for establishing a working system interface. Additionally, all Alt-EVV systems must meet the data format and transmission requirements set forth in the technical specifications and addendum documents, available at <https://dhcf.dc.gov/page/alternate-3rd-party-evv>. If the proposed Alt-EVV vendor's system meets the requirements, the provider can then request credentials on behalf of the vendor. Sandata Technologies will supply the testing checklist after credentials have been issued.

### **Deadline**

DHCF will **deny** all PCS claims with dates of service on or after December 1, 2021, that cannot be matched with corresponding EVV information within the Sandata Aggregator.

### **Contact**

For technical assistance questions, providers may contact Sandata® directly by phone or e-mail at (855) 962-1322, or [WDCCustomerCare@Sandata.com](mailto:WDCCustomerCare@Sandata.com). For all other matters related to this requirement, please contact Donald Shearer, Director of the DHCF Healthcare Operations Administration, at [Donald.shearer@dc.gov](mailto:Donald.shearer@dc.gov).

Additionally, DHCF maintains an EVV Frequently Asked Questions (FAQ) document at [https://dhcf.dc.gov/sites/default/files/dc/sites/dhcf/page\\_content/attachments/EVV%20FAQs.pdf](https://dhcf.dc.gov/sites/default/files/dc/sites/dhcf/page_content/attachments/EVV%20FAQs.pdf). The FAQ is updated on a monthly basis.

cc: Medical Society of the District of Columbia  
DC Hospital Association  
DC Primary Care Association  
DC Health Care Association  
DC Home Care Association  
DC Behavioral Health Association  
DC Coalition of Disability Service Providers