

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance



Office of the Senior Deputy Director - Medicaid Director

Transmittal # 21-44

TO: All DC Medicaid Providers
FROM: Melisa Byrd
Senior Deputy Director and State Medicaid Director
DATE: October 15, 2021
SUBJECT: District Direct Upcoming Launch

Purpose

The purpose of this Transmittal is to provide an update on the upcoming launch of the District of Columbia's new integrated eligibility system, District Direct, on **November 15, 2021**.

Background

District Direct will provide residents with efficient and effective access to Medicaid, SNAP and TANF, Alliance and Immigrants Children's Program. The goal of the new integrated eligibility system to ensure District residents are connected to the tools and services that can enable them to live healthier, productive lives.

Through District Direct, DC residents can submit one application for Medicaid, SNAP, and TANF, Alliance and Immigrants Children's Program applications, benefit recertifications and renewals, upload verification documents, view upcoming and past benefit distributions, view benefit notices in real-time, and update personal/household information.

To help navigate these changes the Department of Health Care Finance is offering providers and partner organizations following targeted information and training sessions.

Please see the attached announcement for more information on the launch of District Direct and upcoming information/training sessions.

Contact

If you have questions or need additional information please contact, Melanie Williamson, Interim Director, DCAS, at melanie.williamson@dc.gov or Tamika Fitzgerald, Associate Director, DCAS, at tamika.fitzgerald@dc.gov.