



Department of Health Care Finance Informational Bulletin

DATE: November 2, 2022

FROM: Melisa Byrd, Senior Deputy Director and Medicaid Director 
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SUBJECT: **New Vendor Fiscal/ Employer Agent (VF/EA) Financial Management Services (FMS)-Support Broker Contract Awarded to GT Independence on October 17, 2022**

The purpose of this informational bulletin is to inform all stakeholders that on October 17, 2022, DHCF awarded a contract to GuardianTrac, dba GT Independence. This vendor will provide VF/EA FMS-Support Broker services to participants/employers enrolled in the *Services My Way* program within the fee-for-service Elderly and Persons with Physical Disabilities (EPD) Medicaid Waiver and those enrolled in Individual Family Supports (IFS) Waiver's new *My Life, My Way* program.

The VF/EA FMS-Support Broker services are essential for individuals who choose to self-direct certain long-term services and supports (LTSS). The self-directed program allows EPD and IFS waiver beneficiaries that live in their natural home the ability to exercise more choice and control of their Medicaid LTSS by allowing employer and budget authority.

If you would like more information on the *Services My Way* program, please contact your EPD waiver or Dual Choice case manager for details on enrollment. Individuals not already enrolled in the EPD Waiver can get help by contacting the DC Department on Aging and Community Living (DACL; 202-724-5626). For those enrolled in the Dual Choice program, please contact your care management team for assistance.

More information on the *My Life, My Way* program and its expected launch date are forthcoming. Should you have any questions related to this program, please contact Pamela Harmon, Supervisory Medicaid Waiver Specialist, at pamela.harmon@dc.gov and Musu Fofana, Program Manager of the Service Planning and Coordination Division (SPCD), at musu.fofana@dc.gov. For more information regarding this program, please visit the following link, [IFS Waiver Amendment Public Forum Presentation](#).

Contact

For any inquiries regarding the award of this contract or additional information on these programs, please contact Nicole Watts, Services My Way Project Coordinator, Long Term Care Administration at Nicole.Watts@dc.gov or (202) 673-1938.