

# GOVERNMENT OF THE DISTRICT OF COLUMBIA

## Department of Health Care Finance



Office of the Senior Deputy Director and  
Medicaid Director

MDL #22-05

### ATTACHMENT I

DHCF officially launched the HCBS Digital Health Technical Assistance (TA) program in collaboration with the eHealthDC team – an ARPA grant-funded partnership of the DC Primary Care Association, Clinovations Government + Health, Zane Networks, CRISP DC, and Enlightened – to create a tailored technical assistance program in support of HCBS providers' adoption and use of digital health.

The HCBS Digital Health TA Program is intended to enhance, expand, and strengthen the digital health infrastructure of HCBS providers who have historically been unable to participate in past incentive programs such as the original Medicaid Promoting Interoperability Program<sup>1</sup>. Ultimately, the goal of the program is to make access to technology more equitable for a new cohort of Medicaid providers in order to support a more integrated and accessible person-centered system.

Provider participation in the program is strongly encouraged in order to achieve connection to the DC HIE through the adoption of interoperable health IT technology, and to develop internal capacity to manage protected health information in accordance with the District and federal healthcare laws, including HIPAA. The HCBS Digital Health TA program has two components: (1) The HCBS Promoting Interoperability TA Program; and (2) The HCBS Telehealth TA Program.

#### **1. HCBS Promoting Interoperability Program TA (HCBS PI Program TA):**

The HCBS PI Program rewards HCBS providers (inclusive of behavioral health, long term care, disability services, and housing supporting services providers) for meeting milestones to select, adopt and implement certified health IT and/or approved case management systems and connect to the DC HIE. The HCBS PI Program is an incentive program.

The **HCBS PI Program TA** grantee will be responsible for providing tailored TA and training to HCBS providers by:

- Assessing provider readiness to adopt new health IT systems;
- Assisting providers with the selection of appropriate EHR systems capable of meeting the requirements of the incentive program;
- Supporting system implementation and use;
- Supporting meaningful use of the system, including connectivity to and use with the DC HIE;

---

<sup>1</sup> More information on DHCF's Promoting Interoperability initiative can be found at <https://dhcf.dc.gov/page/medicaid-electronic-health-record-incentive>

- Assisting providers with the documentation required by DHCF and DBH to receive the allowable HCBS PIP incentive payments; and,
- As needed, assisting providers with Medicaid compliance requirements to meet the Administrative Simplification provisions of HIPAA.

Program Track	Estimated Incentive Amount
<b>Track 1 Documentation: Implement a New EHR</b>	<b>Track 1 Total: \$44,000</b>
<i>Milestone 1.1</i> Participation Agreement	Milestone 1.1: \$2,000
<i>Milestone 1.2</i> Sign scope of services and work plan	Milestone 1.2: \$2,000
<i>Milestone 1.3</i> Sign new technology purchase agreement and develop implantation timeline	Milestone 1.3: \$2,000
<i>Milestone 1.4</i> Complete technology go-live and training	Milestone 1.4: \$2,000
<i>Milestone 1.5</i> Connect to CRISP and send encounter data to DC HIE	Milestone 1.5: \$2,000
<i>Milestone 1.6</i> Connect to CRISP and send clinical notes to DC HIE	Milestone 1.6: \$2,000
<b>Track 2 Documentation: Upgrade an Existing EHR</b>	<b>Track 2 Total: \$26,000</b>
<i>Milestone 2.1</i> Participation Agreement	Milestone 2.1: \$2,000
<i>Milestone 2.2</i> Sign scope of services and work plan	Milestone 2.2: \$2,000
<i>Milestone 2.3</i> Sign technology upgrade purchase agreement and develop implementation timeline	Milestone 2.3: \$8,000
<i>Milestone 2.4</i> Complete technology upgrade	Milestone 2.4: \$4,000
<i>Milestone 2.5</i> Connect to CRISP and send encounter data to DC HIE	Milestone 2.5: \$5,000
<i>Milestone 2.6</i> Connect to CRISP and send clinical notes to DC HIE	Milestone 2.6: \$5,000
<b>Track 3 Documentation: Optimize Existing EHR or Case Management System</b>	<b>Track 3 Total: \$17,000</b>
<i>Milestone 3.1</i> Participation Agreement	Milestone 3.1: \$2,000
<i>Milestone 3.2</i> Sign scope of services and work plan	Milestone 3.2: \$2,000
<i>Milestone 3.3</i> Sign technology integration purchase agreement and develop implementation timeline Complete technology integration and training	Milestone 3.3: \$3,000
<i>Milestone 3.4</i> N/A	Milestone 3.4: \$0
<i>Milestone 3.5</i> Connect to CRISP and send encounter data to DC HIE	Milestone 3.5: \$5,000
<i>Milestone 3.6</i> Connect to CRISP and send clinical notes to DC HIE	Milestone 3.6: \$5,000

## 2. HCBS Telehealth TA Program:

The goal of the HCBS Telehealth TA program is to leverage the District's progressive Medicaid telehealth reimbursement policy as well as telehealth investments made during the pandemic to ensure telehealth services are provided at the standard of care by as many District Medicaid HCBS providers as possible. The HCBS Telehealth Program is not an incentive program.

The grantee will be responsible for providing tailored TA and training to HCBS providers by:

- Facilitating the adoption and effective use of telehealth technologies as integral care delivery and patient engagement tools;
- Continuing the use of DHCF funded laptops for purposes of conducting visits via telehealth, implementing new/modifying existing telehealth workflows;
- Encouraging patient education and patient portal usage as required to access telehealth modules/tools;
- Supporting the optimization of provider workflows and system configuration to enable billing and reimbursement for telehealth services; and,
- Deploying interns into participating provider organizations to augment and assist existing staff, etc.

### Provider Eligibility for HCBS Digital Health Technical Assistance Program.

Providers eligible to participate and receive HCBS Digital Health technical assistance include:

- A non-profit or for-profit entity or governmental entity;
- A Medicaid provider organization that has adjudicated claims within FY21-FY22 from the

Department of Health Care Finance (DHCF) to provide services either through contract or fee-for-service;

- Licensed, as applicable, by an affiliated government agency:

Department of Behavioral Health (DBH):

- Mental Health Rehabilitation Services (MHRS);
- Adult Substance Abuse Rehabilitation Services (ASARS); and
- Other Rehabilitation Services providers certified to provide services to the extent permitted by and in accordance with District law and regulations.

Department of Health Care Finance (DHCF):

- Home Health Agencies (HHA);
- Assisted Living Facilities (ALF);
- Certified Medical Assistants (CMA) providers licensed to diagnose and treat health care conditions to the extent permitted by and in accordance with District law and regulations; and
- Home and community-based service providers enrolled by DHCF to deliver 1915(c) or 1915(i) services or supports, which includes Adult Day Health Programs (ADHP).

Department of Disability Services (DDS):

- Home and community-based service providers delivering 1915(c) services or supports, which includes services authorized under the People with Intellectual and Developmental Disabilities HCBS Waiver Program (IDD Waiver) and the Individual and Family Supports HCBS Waiver Program (IFS Waiver).

Department of Human Services (DHS):

- Home and community-based service providers enrolled by DHCF to deliver 1915(i) services or supports, which includes Housing Supportive Services (HSS).

DHCF strongly encourages eligible providers to participate. Funding availability under these initiatives is time-limited. For additional information please reach out to the specific contacts listed below.

**Contact:**

For more information on the Digital Health TA program, please contact:

Eduarda Koch  
Health IT Project Manager  
Department of Health Care Finance  
Eduarda.Koch@dc.gov  
202-673-3561

For HCBS providers interested in participating in Digital Health TA, please contact:

Donna Ramos-Johnson  
Chief Operating and Technology Officer  
District of Columbia Primary Care Association  
dramosjohnson@dcpc.org  
202-552-2315

Raakhee Sharma  
Program Manager  
District of Columbia Primary Care Association  
rsharma@dcPCA.org