

**Frequently Asked Questions about
2012 DC HealthCare Alliance Eligibility Changes**

**GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance**



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Who is able to get health care through the DC HealthCare Alliance?

To receive health care services through the DC HealthCare Alliance:

- You must be a resident of the District of Columbia;
- You must be 21 years of age or older;
- You must not be eligible for any other health insurance including Medicaid;
- Your gross income cannot be more than \$1,861.67 (for individual) & \$2,521.67 (for couples); and
- You cannot have assets that are worth more than \$4,000 (for individual) and \$6,000 (for couples/families).

How do I apply for the DC HealthCare Alliance?

To apply for DC HealthCare Alliance, you must:

- Complete the D.C Combined Application for Medical Assistance;
- Show proof that you live in DC;
- Show proof of any income or assets;
- If you have your Social Security Card, you must provide it during the interview;
- If you have a green card, you must provide your Alien Number or your Social Security Card;
- Must have a face to face interview every Six (6) months for continued eligibility at any of the ESA Service Centers (Section 3305.1 District of Columbia Register Vol. 58-No. 39 September 30, 2011).

Where can I apply for the DC HealthCare Alliance?

- ❑ Enrollment Broker's Office: 6856 Eastern Avenue NW
Washington, D.C 20012
(202) 639-4030
1-800-620-7802 and TTY/TDD at (202)-639-4041

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At the Department of Human Service, Economic Security Service Centers:

- Congress Heights - 4001 South Capital St., S. W.
- Fort Davis - 3851 Alabama Ave., S.E.
- Anacostia - 2100 MLK Jr Ave, S.E.
- Taylor Street - 1207 Taylor Street, N.W
- H Street - 645 H Street, N.E.

At these medical facilities:

- Southwest Health Clinic - 850 Delaware Ave., S.W
- Upper Cardozo Clinic - 3020 14th St., N.W
- La Clinical Clinic - 2831 15th St., N.W
- Providence Hospital - 1150 Varnum St., N.E.
- Children Hospital - 111 Michigan Ave., N.W
- United Medical Center - 1310 Southern Ave., S.E.

Can I apply by telephone or by mail?

You cannot apply by phone. You can send in an application by mail but you will still need to come in for a face-to-face interview.

What if I am sick or unable to come in for a face to face interview?

You can submit a letter on your doctor's letter head stating that you are sick or disabled, with a diagnosis and prognosis. The statement must also say that your medical condition prevents you from coming to face-to-face interview for 45 days for an application or 90 days for a recertification so not able to come to the interview.

If you are age 65 and older, and your age makes it impossible for you to come out, you can write a statement yourself explaining why.

How long will it take to find out if I am eligible after applying for the D C HealthCare Alliance Program?

Once ESA has all the needed information and you have had your face-to-face interview, it usually takes about two weeks.

How long does eligibility last?

Eligibility last for Six (6) months. However, to stay in the D.C HealthCare Alliance Program, you must complete a recertification/renewal form, have a face to face interview every six months and must bring in proof of residency and income.

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How will I know that it is time to recertify?

The Department of Human Service's Economic Security Administration (ESA) will send you a letter for recertification or renewal notice

How does an Applicant/Recipient or Authorized Representative request a waiver?

For disabled or sick persons, the Applicant/Recipient or Authorized Representative must submit the following:

- A signed and dated statement from a hospital or medical professional's on the providers' letter head attesting that the applicant is sick, disabled.
- The request shall be forwarded to ESA's Medical Review Team (MRT) and if it meets all requirements, the waiver will be approved by MRT.
- Upon approval or disapproval of waiver request, a note will be sent to the beneficiary or authorized representative.
- For persons who are age 65 or older, the elderly person can write a statement explaining why they cannot come in.

How will the newly granted coverage of six (6) months impact the Alliance recipients who were initially granted twelve (12) months coverage?

- Recipients currently given twelve (12) months of coverage may be asked to complete a 'face-to-face' interview for continued eligibility; if found eligible, the household or individual will be certified for six (6) months coverage.
- Recipients will be given at least thirty (30) days to comply with the new requirements.

Are non-citizen immigrants required to complete a renewal/recertified form for Alliance?

Yes, non-citizen immigrants are required to complete a renewal/recertification form to recertify for DC HealthCare Alliance.

Are organizations allowed to submit application or recertification forms on behalf of an applicant?

Yes, advocates and other organizations can still submit application, renewal or recertification forms recently completed on behalf of the applicants; however, a face-to-face interview must be completed in person by all applicants. It will also be helpful if advocates assist in educating the applicants about the new requirements.

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If recipients need to update their address, do they have to go in person to ESA or can organizations still send the updated information via fax to the Change Center?

Applicants needing to update their addresses are not required to visit an ESA Service Centers. Address change information for recipients can still be forwarded to the ESA Change Center via fax at (202)-535-1664 or by phone at (202)-727-6600. However, ESA will still call individual and or families to verify or request additional documentations.

For D.C HealthCare Alliance Eligibility related questions, please contact:

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