

TABLE 1: HIPAA COMPLIANT TELEMEDICINE PRODUCTS

DHCF has curated a list of stand-alone HIPAA compliant telemedicine products in **TABLE 1** below that have relatively low startup costs or are free for a trial period. **DHCF does not endorse these products or services and is not held liable for the content or use of these products or services.** For complete information on DHCF’s guidance on telemedicine, please refer to the *DC Medicaid Telemedicine Guide* on the [DHCF website](#).

<u>PRODUCT</u>	<u>COST</u>	<u>FEATURES</u>	<u>IMPLEMENTATION</u>
Doxy.me	Free option \$35/provider (professional package) \$50/ clinic package	<ul style="list-style-type: none"> ▪ Provider package: <ul style="list-style-type: none"> ○ Patient queue ○ Live chat ○ HIPAA compliance with BAA ○ Patient check-in ○ Clinician dashboard ▪ Clinic package (above +): <ul style="list-style-type: none"> ○ Custom branding ○ Dedicated landing page ○ Analytics for landing page: usage, monitor trends, etc. 	<ul style="list-style-type: none"> ▪ Provider signs up and creates a ‘room name’ (this will turn into a URL shared with patients) and signs a BAA. ▪ The solution is web-based; no download is needed. ▪ Provider can invite patients via a personal link to join waiting room.
Microsoft Teams	6-month free trial for COVID-19 telemedicine use	<ul style="list-style-type: none"> ▪ Microsoft provides a HIPAA BAA ▪ Videoconferencing ▪ Chat 	<ul style="list-style-type: none"> ▪ Sign up with a Microsoft account and sign a BAA. ▪ Provider can invite patients via a generated link. ▪ Patient can easily click a link and join via downloadable client, or edge.
Updox	\$49 per provider/month	<ul style="list-style-type: none"> ▪ HIPAA compliance with BAA ▪ Video chat ▪ Texting feature ▪ Web-based solution 	<ul style="list-style-type: none"> ▪ Sign up and purchase an account and sign a BAA. ▪ The solution is web-based; no download is needed. ▪ Provider can invite patients or contacts from the Updox address book or share an invitation link by entering a recipient’s email address or cell phone number.
Zoom	\$200 per month (minimum 10 account hosts = number of licenses) \$1,999.00 per year before taxes (\$166.58/month)	<ul style="list-style-type: none"> ▪ HIPAA compliance with BAA ▪ Patient waiting room feature ▪ Integrates with Epic ▪ Only transmits encrypted information ▪ Recorded session review ▪ Medical device integration 	<ul style="list-style-type: none"> ▪ Sign up and purchase a monthly or annual plan and sign BAA contract (via Zoom sales). ▪ Download software on phone or computer. ▪ Provider can invite patients via a generated link. Patient can easily click the link and join via downloadable client, or edge.