

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance and Department of Behavioral Health



<u>Meeting number (access code):</u>	<u>Meeting password:</u>	<u>Join by Phone</u>
2308 364 9141	7emQ4EeUBS4	+1-202-860-2110, 23083649141##

Public Forum on Integrated Care

May 10, 2023
4:00 PM – 5:00 PM
WebEx Meeting

Link: <https://dcnet.webex.com/dcnet/j.php?MTID=m9b5bf5e1700244941b4b4b1d31de6197>

AGENDA

- **Welcome & Opening Remarks**
Dr. Barbara J. Bazron, Department of Behavioral Health (DBH)
Melisa Byrd, Department of Health Care Finance (DHCF)
- **Health Care Operations Administration Update**
Don Shearer, DHCF
- **DHCF/DBH Behavioral Health Integration Update**
Melisa Byrd, DHCF
- **Public Comment**
- **Next Steps**
- **Adjournment**

Behavioral Health Integration

Welcome & Opening Remarks



Dr. Barbara J. Bazron
Director
Department of Behavioral Health



Behavioral Health Integration

Welcome & Opening Remarks



Melisa Byrd
*Senior Deputy Director and
Medicaid Director*
Department of Health Care Finance



Health Care Operations Administration

Update



Don Shearer
Director

Health Care Operations Administration
Department of Health Care Finance



Policy Change

Background

DHCF and DBH are implementing strategies to:

- Reduce Fraud, Waste, and Abuse
- Improve Quality of Care
- Improve Data collection & Analysis

"NPI Rule"

22-A DCMR § 3414.12*

3414.12 All MHRS providers shall obtain a National Provider Identification (NPI) number for itself and all personnel performing MHRS services through the provider. All providers shall register itself and all personnel performing MHRS services with the Department of Health Care Finance's designated information system prior to billing for services.



**Not limited to MHRS. Each Chapter of DBH Regulations establishes the same expectation for all DBH-certified Provider-only Services.*



The following Providers must obtain NPIs and individually Register/Enroll with DHCF:

Psychology Associate

Licensed Practical Nurse (LPN)

Registered Nurse (RN)

Certified Recovery Coaches

Recovery Coaches

Certified Addiction Counselors (CAC) I and II

Community Support Worker (CSW)

Licensed Graduate Professional Counselor (LGPC)

Licensed Graduate Social Worker (LGSW)

Licensed Independent Clinical Social Worker (LICSW)

Master in Social Work (MSW)

Certified Peer Specialists

Case Manager/Care Coordinator

"NPI Rule"

22-A DCMR § 3431.5

District of Columbia Municipal Regulations

3431.5 All claims seeking Medicaid or local only reimbursement under this Chapter shall include the active NPI numbers for the certified provider and the rendering provider. The rendering provider is the staff member who provided the service.

SOURCE: Final Rulemaking published at 67 DCR 10674 (September 4, 2020); as amended by Final Rulemaking published at 69 DCR 013495 (November 4, 2022).



Many of our local classifications of staff, such as Community Support Workers, Rehabilitation Support Specialists, Recovery Coaches, and Peer Support Specialists, are not available Taxonomy Codes.

Claims should indicate the NPI of the individual providing direct service as the rendering/serving provider, and the agency/group/supervising clinician as the billing provider.

TAXONOMY CODE 171M00000X CASE MANAGER/CARE COORDINATOR

TAXONOMY CODE DETAILS

Taxonomy Code **171M00000X**

Grouping: Other Service Providers

Classification: Case Manager/Care Coordinator

Code Level: Level II - Classification

Definition: A person who provides case management services and assists an individual in gaining access to needed medical, social, educational, and/or other services. The person has the ability to provide an assessment and review of completed plan of care on a periodic basis. This person is also able to take collaborative action to coordinate the services with other providers and monitor the enrollee's progress toward the cost-effective achievement of objectives specified in the plan of care. Credentials may vary from an experience in the fields of psychology, social work, rehabilitation, nursing or a closely related human service field, to a related Assoc of Arts Degree or to nursing credentials. Some states may require certification in case management.

Notes: Source: CMS State Medicaid Manual Section 4442.3 [7/1/2006: new]

How To Guide

[Log In \(dcpdms.com\)](https://dcpdms.com)

1. Create User Account
2. Begin New Enrollment
3. Enter Individual and Provider/Group Information
4. Upload Required Documents
5. Must be completed within 60 days

Application Types

- **Standard Application-** Use this application if you are applying to become a new and/or re-enrolling individual physician (including dentist), non-physician practitioner, group, facility or institutional (i.e. hospital, clinic, dialysis, DME etc.) provider for the District of Columbia Medicaid program.
 - Mental health/substance abuse providers such as Free Standing Mental Health clinic (FSMHC), Mental Health Rehab Services (MHRS), Recovery Support Services (RSS), Psychosocial Rehabilitation Services (Clubhouse) and other similar behavioral health provider services must receive certification from the Department of Behavioral Health (DBH) prior to submitting a DC Medicaid application through this portal. For questions regarding the mental health/substance abuse provider certification process, please contact the District of Columbia Department of Behavioral Health, Office of Accountability at 202-673-2292.
 - All other individual or group mental health/substance abuse providers such as licensed independent social worker (LISW), licensed professional counselor (LPC), psychologist, licensed marriage and family therapist (LMFT), etc. do NOT have to receive certification from DBH.
- **IDD Waiver-** Use this application if you are applying to provide IDD waiver services. You must fulfill mandatory requirements and receive a pre-approval notice from DC Developmental Disabilities Administration (DDA) before initiating this application. For questions regarding mandatory requirements and pre-approval notice please contact DDA at 202-730-1646.
- **EPD-Waiver-** Use this application if you are applying for elderly and persons with physical disabilities (EPD) waiver provider. You must fulfill mandatory requirements and receive a pre-approval notice from DHCF/Long Term Care before initiating this process. For questions regarding mandatory requirements and pre-approval notice, please contact the District of Columbia Department of Health Care Finance, Long Term Care at 202-442-9533 or dhcf.epdproviderenrollment@dc.gov.
- **ADHP 1915(i)-** Use this application if you are applying as a 1915(i) state plan home and community-based services provider. You must fulfill mandatory requirements and receive a pre-approval notice from DHCF/Long Term Care before initiating this process. Newly enrolling ADHP(i) providers must have a primary service address located in the District of Columbia. For questions regarding mandatory requirements and pre-approval notice, please contact the District of Columbia Department of Health Care Finance, Long Term Care via email at Adultdayhealthprogram@dc.gov
- **Streamlined-** Use this application if you are applying solely for the purpose of ordering/referring. Medical Residents use this application type.
- **Crossover/QMB-** Use this application if you are interested in rendering services to Qualified Medicare Beneficiaries (QMB). To provide these services you must enroll in the DC Medicaid program. Please note that participation in this program is limited to rendering services to QMB enrollees ONLY. Also, claims may be submitted up to 365 days from the date the service was rendered.
- **Emergency-OOS-** Use this application on a one-time basis if you are a provider that has rendered reimbursable services to DC Medicaid-eligible recipients. This application is not intended for providers who will provide services to the general DC Medicaid population. The enrollment term only covers the date(s) of services stated on the submitted medical claim form(s). Claims may be submitted up to 365 days from the date the service was rendered.
- **PCA Aide-** Use this application if you are a Personal Care Assistant Aide working through a Home Health Agency or EPD Provider.
- **Physician Assistant-** Use this application if you are a Physician Assistant working with a Physician, Dentist, Podiatrist, etc or a group.
- **MCO Only-** Use this application if you are an MCO Rendering Provider.
- **PERS-** Use this application if you are applying as a Durable Medical Equipment – Personal Emergency Response System (DME-PERS) provider. You must fulfill mandatory requirements per local and federal regulations before initiating this process. For questions regarding mandatory requirements, please contact the District of Columbia Department of Health Care Finance, Long Term Care at 202-442-9533 or dhcf.epdproviderenrollment@dc.gov.
- **DBH Streamlined-** Use this application if you are an individual rendering provider already affiliated with a Department of Behavioral (DBH) health related program/facility. Please note enrollment is limited to non-billing individual rendering providers who are ONLY affiliated with a DBH related program/facility.



Mayor Muriel Bowser

DC Provider Data Management System

- [DC Medicaid Home](#)
- [Home](#)
- [Provider Search](#)
- [Provider Ed & Training](#)
- [Resources](#)
- [Contact Us](#)

[Provider Group Registration](#)
[Create Account](#)
[Log In](#)

Log In

Please enter your User ID and Password. [Create Account](#) if you don't have an account.

Account Information

User ID

Password

[Forgot/Reset Password?](#) [Forgot User ID?](#)

Log In

Latest News

[PERS Compliance Plan](#)

[DHCF Announces Implementation of New Medicaid Managed Care Health Plans](#)

[Provider Continuity of Care Letter 2020.10.05](#)

Revised MCO Provider Types and enrollment with DC Medicaid, click [here](#) for the latest notice.

[MCO Provider Reimbursement](#)

[DC Announces Moratorium for Free Standing Mental Health Clinics \(FSMHC\).](#)

[Provider Transmittal - Medical Residents and Interns](#)

[Provider Transmittal - Physician Assistants](#)

[Provider Transmittal - Personal Care Aides](#)

[How to Enroll](#) for the Provider Data Management System (PDMS) Web Portal User Manual

[How to Enroll](#) User Guide for PCA and HHA Aides

[How to Enroll](#) CAQH User Guide

[How to Enroll](#) DBH User Guide

[Billing Changes for Alliance Emergency Medical Services](#)

[Download Acrobat reader here\(opens new window\)](#)

For more information on the District Government's preparations for potential impacts of COVID-19 Coronavirus, please visit <https://coronavirus.dc.gov/>

[New Accounting System](#)

MANDATORY

Effective immediately, all new and re-enrolling providers must complete and submit an EFT application which can be found (opens new window) [here](#). Individual providers who bill under an affiliated group can upload a document waiving enrollment in EFT.



Timeline

- ✓ **April 3, 2023** - Rule became effective.
- ✓ **Now** - The Provider Data Management System is ready for Providers to Register.
- ✓ **June 1, 2023** - Claims Adjudication System will be ready to accept claims.
- ✓ **July 1, 2023** - Claims without Registered Servicing Providers will be denied.



Behavioral Health Integration

Updates



Melisa Byrd
Senior Deputy Director and
Medicaid Director
Department of Health Care Finance





INTEGRATED CARE DC

A learning community for District of Columbia Medicaid providers

Managed Care Readiness Workshop

*Prepare your DC practice for the integration of
behavioral health to Medicaid managed care*

Tuesday, May 9

8:30 am to 3:30 pm

**441 4th Street NW
Judiciary Square Metro**

Register Now



Integrated Care DC is managed by the DC Department of Health Care Finance (DHCF) in partnership with the DC Department of Behavioral Health (DBH). This project is supported by the U.S. Department of Health and Human Services (HHS). A total of \$3,500,365, or 81 percent, of the project is financed with federal funds, and \$810,022, or 19 percent, is funded by non-federal sources. The contents are those of the author(s) and do not necessarily represent the official views of, or an endorsement by, HHS or the U.S. Government.

www.IntegratedCareDC.com

- 8:30 AM – **Registration**
- 9:00 AM – **Keynote: DHCF and DBH Leadership Perspectives**
- 9:30 AM – **Context and Foundational Elements of Managed Care for Behavioral Health**
- 11:00 AM – **Planning for Change to Support Managed Care for Behavioral Health**
- 12:00 PM – **Lunch**
- 12:30 PM – **MCO Panel on Supporting Behavioral Health Integration**
- 2:45 PM – **Breakouts: Practice Collaborations | Level of Care Determination | Data Sharing**
- 3:00 PM – **Closing Thoughts**

Key Takeaways:

- ✓ Providers are experiencing **uncertainty** about how this integration will effect them, but are **hopeful** about the opportunity to improve the health of those we serve.
- ✓ Change is coming, and embracing **Partnership** with our Health Plans is the best chance for success.
- ✓ Provider Organizations are uniquely valuable to our City, and for the efficiency and effectiveness of our Medicaid Program. Assessing, Communicating, and Demonstrating that value to Payors is key.
- ✓ Providers need assistance connecting with our Health Plans, and learning the "New Normal" of key functions.
(see next two slides)
- ✓ There are many strategic, planning, and readiness activities to come. DBH and DHCF will be as transparent and timely in our communication as possible, moving forward.

New Managed Care Contracts

- **Effective April 1, 2023**
- **New Health Plan**



<https://providers.amerigroup.com/DC>.

Provider Relations: 1-800-454-3730

Prior Authorizations: 800-454-3730 phone 800-964-3627 fax





THE HSC HEALTH CARE SYSTEM
Health Services for Children
with Special Needs, Inc.

- Provider Services [202-495-7526](tel:202-495-7526)
 - Prior Authorizations (202) 721-7190 FAX or via email at UM@hschealth.org.
 - Credentialing: CAQH Help Desk at [1-888-599-1771](tel:1-888-599-1771).
-



MedStar Family
Choice

- Provider Relations [855-798-4244](tel:855-798-4244); mfcdc-providerrelations@medstar.net
 - Pre-Authorizations: [855-798-4244](tel:855-798-4244) or [202-363-4348](tel:202-363-4348). 202-243-6258 (fax)
 - [MedStar Family Choice-DC | Become a Credentialed Provider \(medstarfamilychoicedc.com\)](http://medstarfamilychoicedc.com)
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[Providers - AmeriHealth Caritas District of Columbia \(amerihealthcaritasdc.com\)](http://amerihealthcaritasdc.com)

- Provider Services: 202-408-2237 or 1-888-656-2383
- Provider Services fax: 202-408-1277
- Utilization Management: 1-888-605-4807
- Utilization Management fax: 1-877-759-6216
- Credentialing: 1-877-759-6186



UPDATE
Behavioral Health
Carve-In
Implementation
Date

APRIL 1, 2024

New Effective Date for Carve-In: APRIL 1, 2024



Allows for one full base year
of the new Managed Care
contracts



Allows for six months of
transition time for service
and payment changes in
fee-for-service



Allows for additional time
for MCO Readiness activities



Allows for additional time
for Provider Readiness
activities

New Effective Date Ensures Adequate Time for Provider and Managed Care Plan Collaboration

OCTOBER 1, 2023:

- ✓ New Services (proposed)
- ✓ Payment Methodology Changes (proposed)
- ✓ Use of Standardized Tools
- ✓ Ongoing Technical Assistance, Training, and Provider Support

October through April 1, 2024:

- ✓ DHCF Formal Readiness Activities
- ✓ Provider Enrollment & Contracting with MCOs
- ✓ Claims Testing

Behavioral Health Rate Study Update

DHCF and DBH are continuing to work to finalize and operationalize the recommendations from the behavioral health rate study.

Assertive Community Treatment (ACT)

- Effective date July 1, 2023.
- This will move from a 15 minute to a monthly billing unit.
- Providers must provide a minimum of 8 contacts per month to meet fidelity standards and receive reimbursement.
- Service standards and definitions for minimum contacts are being drafted.
- The Medicaid SPA as well as DHCF and DBH Rules are being drafted for submission/publication.

Proposed for Rate Study	Finalizing Rate Model with Consultant and District SME Inputs	Recommendations Being Drafted for Leadership Review	Leadership Decision Made to Adopt Rate	Currently Operationalizing
Day Rehabilitation				X
Clubhouse				X
CPP-FV (Child-Parent)				X
Assertive Community Treatment (ACT)				X
CBI (Comm-based Intervention)				X
High Fidelity Wrap Around				X
Community Support		X		
Methadone		X		
Supported Employment		X		
Clinical Care Coordination		X		
Developmental and Neuropsychological Testing		X		
ACRA (Adolescent Community Reinforcement Approach)		X		
Medication Management		X		
Therapy/Counseling		X		
Dialectical Behavioral Therapy (DBT)		X		
Peer Support		X		

Proposed for Rate Study	Finalizing Rate Model with Consultant and District SME Inputs	Recommendations Being Drafted for Leadership Review	Decision Made	Currently Operationalizing
Attachment and biobehavioral catchup		X		
MET-CBT		X		
Diagnostic Assessment		X		
Trauma Recovery Empowerment Model		X		
Transition to Independence (TIP)		X		
Medically Monitored Inpatient Withdrawal Management		X		
Recovery Support Services		X		
Trauma Focused Cognitive Behavioral Therapy (TF-CBT)		X		
Brief Screening/Assessment		X		
Psychiatric Consult with Physician (DCMAP)		X		
Parent- Child Interaction Therapy		X		
Partial Hospitalization		X		
Transition Planning	X			
Transition Management for F/U	X			
Collaborative Care Services (COCM)	X			
Crisis Services	X			

Public Comment



Public Forum on Integrated Care
May 10, 2023



Next Public Forum




May 31, 2023
4:00-5:00pm




Don't Wait to Update!




Did you know all DC residents with Medicaid, Alliance, or the Immigrant Children's Program must start renewing their coverage again?



Don't miss out on important information. If you haven't already, take time today to update your address, phone number, and/or email address at districtdirect.dc.gov so that DHCF knows where to send your Medicaid renewal letter.

Then check your mail for info on how to renew. If you need help, please call us at **202-727-5355**.



Adjourn



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