

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
Department of Health Care Finance and Department of Behavioral Health



Meeting number (access code):	Meeting password:	Join by Phone
2308 364 9141	7emQ4EeUBS4	+1-202-860-2110, 23083649141##

**Public Forum on Integrated Care**

December 6, 2023

4:00 PM – 5:00 PM

**WebEx Meeting**

**Link:** <https://dcnet.webex.com/dcnet/j.php?MTID=m9b5bf5e1700244941b4b4b1d31de6197>

**AGENDA**

- **Welcome & Opening Remarks**  
*Dr. Barbara J. Bazron, Director, Department of Behavioral Health (DBH)*
- **BH Integration, Accomplishments To-Date**  
*Jennifer Joyce, Behavioral Health Coordinator, Department of Health Care Finance (DHCF)*
- **Community Support Update**  
*Melisa Byrd, Senior Deputy Director and Medicaid Director, Department of Health Care Finance (DHCF)*  
*Dr. Barbara J. Bazron, Director, Department of Behavioral Health (DBH)*
- **Other Public Comment**
- **Adjournment**

# Behavioral Health Integration

## Welcome & Opening Remarks



Dr. Barbara J. Bazron  
*Director*  
Department of Behavioral Health



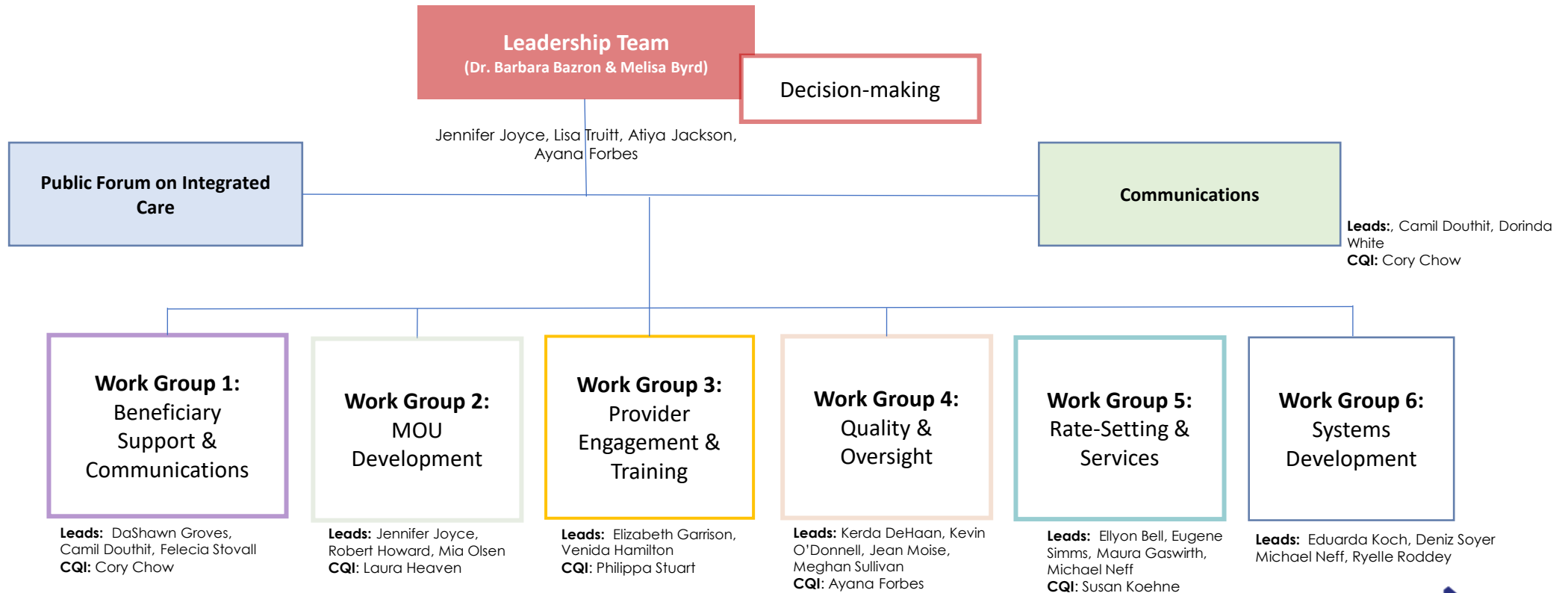
# Accomplishments To-date



Jennifer Joyce  
Behavioral Health Coordinator  
Department of Health Care Finance



# BH Integration Project “PHASE 2”



# Work Group 1 – Beneficiary Support & Communications

- ✓ BH Integration centralized Landing Page: Presentations, Transmittals, Glossary of Terms, FAQs, Meetings Calendar

[Behavioral Health Integration | dhcf \(dc.gov\)](https://dhcf.dc.gov)

- ✓ Central email [bhintegration@dc.gov](mailto:bhintegration@dc.gov)

- ✓ Engage with the BH Planning Council

- Upcoming:
  - Youth and Families Forum
  - Adults and Families Forum



# Behavioral Health Planning Council (BHPC)

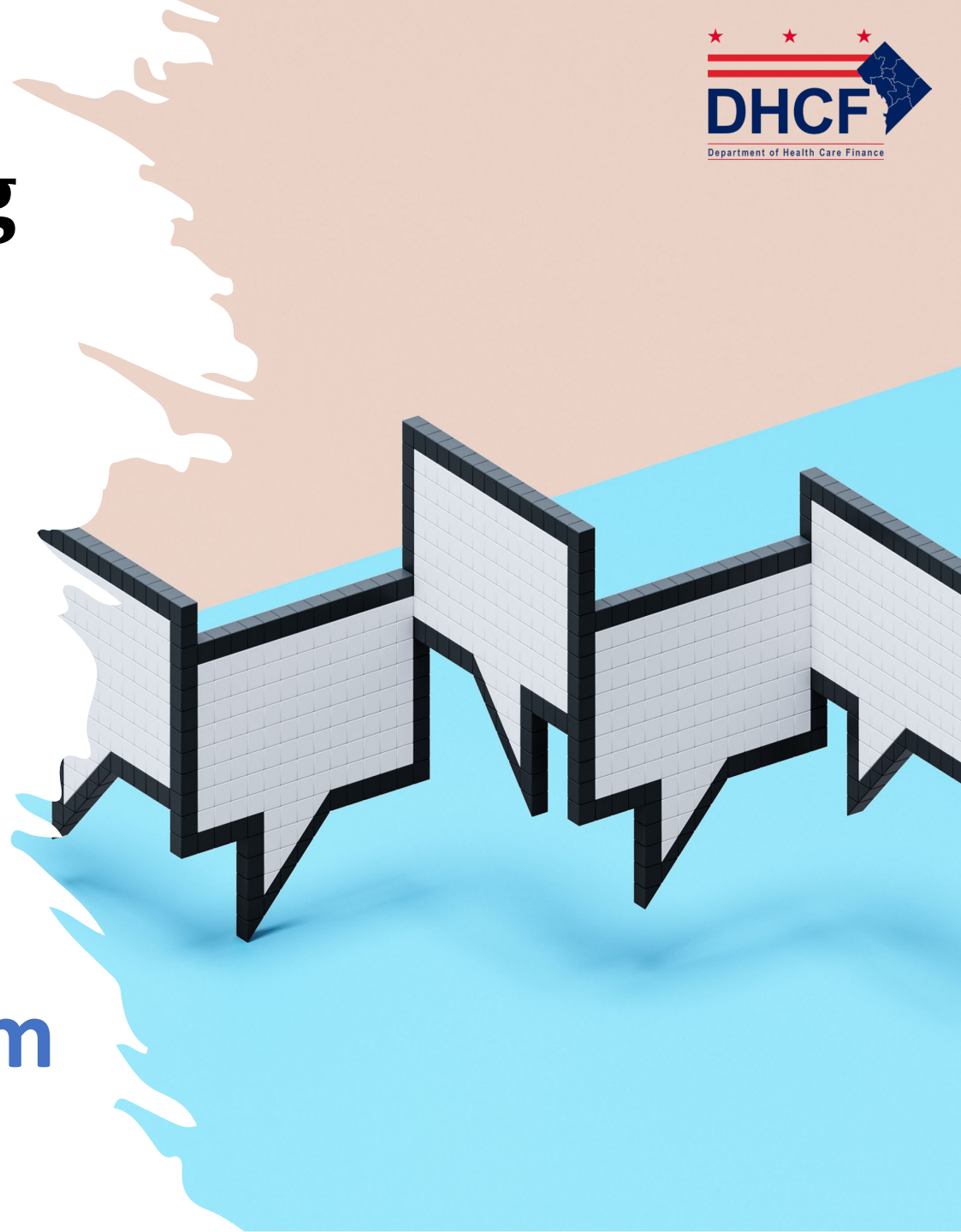
*Join us!*

DBH Stakeholders are welcome to attend meetings as public members!

**Check the webpage for updates and resources:**

[Behavioral Health Planning Council \(BHPC\) | dmh \(dc.gov\)](https://dmh.dc.gov/bhpc)

**Next meeting:  
Friday, December 8 at 10am**



# Work Group 2 – MOU Development

- Memorandums of Understanding
  - Agreements between DBH and DHCF for:
    - Funds exchanges
    - Roles and Responsibilities
- Memorandum of Agreement
  - Agreement between DBH and DHCF about the BH Integration
    - Goals and Objectives
      - Building a health system that provides whole person care;
      - Ensuring value and accountability;
      - Strengthening internal and operational infrastructure; and
      - Public health emergency response, monitoring and closure.
    - Scope of Services



# Work Group 3 – Provider Engagement & Training

- ✓ Assess and Identify priority needs for DBH-certified Providers
- ✓ Plan, Develop, and Convene BH Provider Informational Forums
  - February 2023- New Functional Assessment Tools – DLA-20
  - April 2023-Rate Study Changes
  - May 2023 – **Managed Care Readiness Workshop**
  - June 2023-Assertive Community Treatment
  - July 2023-IT Transition Readiness- Data Migration ICAMS/DATA WITS
  - August 2023-CAFAS/PECFAS, Supported Employment, & Other Specialty Services
  - September 2023- Authorizations & Gap Period Processes
  - November 2023- Billing & Claims
- ✓ Support Managed Care Plans with fulfilling  
Network Adequacy Standards
- ✓ Coordinate Technical Assistance opportunities





# Integrated Care DC—A Learning Community for DC Medicaid Providers

Integrated Care DC offers practice-level coaching, live webinars, and on-demand learning resources to build DC Medicaid providers' capacity to deliver whole-person care and participate in a value-based system.

Request a Consultation Today!

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## **Visit the Learning Library**

Access videos, podcasts, tools, success stories, and more

## **Subscribe to Newsletter**

Follow events and updates

# Work Group 4 – Quality & Oversight

- ✓ Assess and Establish reporting requirements and quality of care standards
- ✓ Organize existing QM activities and requirements
- ✓ Develop a Data-sharing Plan
- ✓ Create a Plan for Program Integrity Audits & Investigations
- ✓ Create a Schedule for ongoing Quality & Oversight Meetings



# Work Group 5 – Rates & Services

- ✓ Comprehensive Rate Study
- ✓ New Services
- ✓ New Payment Methodologies
- ✓ HCPCS Codes to CPT Codes
- ✓ Consolidated Procedures across Provider Types
- ✓ Plan and Execute SPA & Rule Updates
- ✓ Create Plan for Local Dollars



# Work Group 6 – System Configuration

- ✓ Develop policies and procedures that promote health information technology, including health information exchange (HIE) and IT integration, in supporting service delivery
- ✓ Promote adoption of bi-directional interface with CRISP DC among each provider system
- ✓ Develop and implement a monthly minimum data set for DBH-certified providers
- ✓ Operationalize behavioral health supplemental data (BHSD) file transmission (provider extract)
- ✓ Coordinate Technical Assistance Opportunities & Funding



# Lessons Learned and Next Steps

- DBH and DHCF Roles and Responsibilities
- Shared Goals
- Shifting from Decision-making to Implementation
- Shifting Readiness to our Managed Care Plans
- Provider Enrollment & Contracting
- Claims Testing



# Community Support



**Dr. Barbara J. Bazron**  
*Director*  
**Department of Behavioral Health**

**Melisa Byrd**  
*Senior Deputy Director and  
Medicaid Director*  
**Department of Health Care Finance**



# *Community Support*

## **Service Definition**

- Participation in developing an IRP/TP
- Support in stressful situations
- Education, support, and consultation to the natural network
- Development of interpersonal and community living skills
- Symptom self-monitoring and management
- Development of a natural network
- Developing strategies and supports to prevent out-of-home placement and inpatient/residential treatment
- Relapse prevention

## **Service Limits**

- 600 Units per 180 Days
- Shall not be billed on the same day as ACT
- May be provided individually or in a group
- Provided only in a community-based MHRS provider or other community setting
- Fifteen (15) minute unit



Over 30,000 unique individuals receive Community Support each year.

Community Support accounted for over 70% of total BH claims in FY2022.

From FY2020 to 2021, Community Support claims increased by close to 30%, and grew another 40% in FY2022, mostly attributed to Telehealth.





## Community Support Update

- DHCF and DBH will continue collaboration about the future of Community Support with our Managed Care Plans.
- The target date for implementing changes will be no earlier than July 2024.
- Starting April 1, 2024, Managed Care Plans will be instructed to enforce the service as configured in our Regulations and Billing Rules.
- DBH removed Prior Authorization requirements for Community Support, since it is a Core MHRS Service.

# Other Public Comments



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# Next Public Forum



January 24, 2024  
4:00-5:00pm



# Act Now. Stay Covered!

**Don't miss out** on important information. If you haven't already, take time today to update your address, phone number, and/or email address at **[districtdirect.dc.gov](https://districtdirect.dc.gov)**, so that DHCF knows where to send your Medicaid renewal letter.

If you need help, please call us at **202-727-5355**.

***Act Now. Stay Covered!***



# Adjourn



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