

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance



D.C. MEDICAL CARE ADVISORY COMMITTEE (MCAC)

Location: Virtual Meeting via WebEx

Wednesday, September 23, 2020

5:30 p.m. to 7:30 p.m.

MEETING MINUTES

ATTENDEES:

MEMBERS:

Guy Durant
Sharra Greer, Children's Law Center
Robert Hay Jr., MSDC
Suzanne Jackson, Health Rights Law Clinic
Mark LeVota, DC Behavioral Health Assoc.
Judith Levy, DC Coalition on Long Term Care
Justin Palmer, DC Hospital Association
Ian Paregol, Coalition of Disability Service Providers
Eric Scharf, Depression and Bipolar Support Alliance
Topher Spiro, Center for American Progress
Veronica Sharpe, DCHCA
Tamara Smith, DCPCA
Joe Weissfeld, Families USA
Marsha Lillie-Blanton, DBH
Melisa Byrd, DHCF

GUESTS:

Alice Weiss, DHCF
Alondra Jones, DHCF
Alondra Jones, DHCF
Amelia Whitman, DHCF
Andrew Malcolm
Angelique Martin, DHCF
Angelique Martin, DHCF
Anna Dunn, HSCSN
April Grady, DHCF
Belinda Zhang
Bernard Arons
Bill Hanna, DHCF
Carlo Burno
Carole Jones
Cavella Bishop, DHCF
Claudia Schlosberg, Castle Hill
Consulting
Colleen Sonosky, DHCF

DaShawn Groves, DHCF
De Coleman, DHCF
Debbie Vishnevsky, DHCF
DeJa Love, DHCF
Deniz Soyer, DHCF
Djinge Lindsay, CareFirst
Dorinda White, DHCF
Erin Holve, DHCF
George Aloth, CareFirst
Ibrannah Sesay
Ieisha Gray, DHCF
Jennifer Joyce
Jennifer Ragins
Joyce Speaks
Julie Kozminski, Unity Health Care
Karyn Wills, CareFirst
Katherine Rogers, DHCF
Kelly-Ann Daniels, DHCF
Kerda DeHaan, DHCF
Kirk Dobson, DDS
Lauren Jones
Lawrence Williams, DHCF
Leyla Sarigol, DHCF
Lisa Proctor
Lisa Truitt, DHCF
Lucy Ohiosikha
Mary Devasia, DHCF
Michale Dark
Monique Willard, DHCF
Nathaniel Curry
Nevena Minor, DBH
Nikhil Holla, CareFirst
Pam Riley, DHCF
Patricia Quinn, DCPCA

Ricardo Berman
Rita Torkzadeh, DHCF
RJ Respress
Sahar Takshi
Sharon Henry,
Sherri Giorgio, Gilead

Taylor Woods, DHCF
Tierra Baskerville, DHCF
Travis Auth, DHCF

I. Call to Order

The meeting was called to order at 5:33 pm by Mr. LeVota, MCAC Chair.

II. Approval of the Minutes

Ms. Smith moved and Mr. Scharff seconded approval of the July 22, 2020 minutes. The minutes were approved without objection.

III. Senior Deputy Director/Medicaid Director Report

a. Enrollment Snapshot

April Grady, Associate Director - Health Care Policy and Research Administration, presented the enrollment snapshot. *(The snapshot is available on DHCF's Website on the MCAC webpage. The snapshot is located under the Monthly Medicaid and Alliance Enrollment Reports link.)*

Joe Weissfeld asked if the thinking about enrollment peaking in September has changed. Mr. Grady shared that DHCF is tracking enrollment closely. Expectations are still that enrollment would peak in the fall tracking with the increase in unemployment. DHCF has not updated its projections at this time.

b. FFS Transition to Managed Care

Melisa Byrd, Medicaid Director, and Lisa Truitt, Director of Health Care Delivery and Management Administration, presented on the transition to managed care. *(For full details of the presentation, please visit DHCF's Website and click on the MCAC webpage. The slide deck is located under the Sep. 23 Meeting Materials link.)*

Claudia Schlosberg asked if DC was seeing the same drop in Medicaid vaccines, preventive services and primary care visits that CMS noted. Dr. Riley shared the DHCF is tracking as has seen a drop in well child visits since March and DHCF is currently working on tracking vaccinations. DHCF claims data only provides information on if an immunization was given not which immunization was given. The DC Health Immunization Registry contains the most accurate information, but DHCF does not have a link to that system yet. DHCF is working with DC Health to improve immunization rates during the pandemic. Finally, DHCF did receive CMS approval to allow pharmacists to be reimbursed for administering vaccines. This was already available in managed care but is now available in FFS.

RJ Respress asked when provider will receive rosters of which MCOs current FFS beneficiaries have been assigned. Ms. Truitt encouraged providers to work with the health plans to get a roster of assigned enrollees. Furthermore, DHCF encourages providers to check eligibility each and every time a service is rendered to make certain you will be submitting the claim to the correct

health plan and that the beneficiaries coverage is active at the time of service. Additionally, we are currently in an open enrollment period and that an enrollment roster may have changed since the date of the roster.

Joe Weissfeld asked if DHCF has received feedback on the text message, if the phone numbers were accurate and if beneficiaries can text DHCF back. Ms. Byrd shared that DHCF has received some feedback that they have received too many text messages. Bill Hanna shared that DHCF started with about 120,000 phone numbers. The first text message resulted in about 92,000 accepted messages. DHCF is using the same system used to send other DHCF messages. This is a District wide tool and are limited in functionality based on the contract. The text messaging is one-way. All texts include a link which include how to contact DHCF or DC Healthy Families.

c. Update on HIE Connectivity Work

Erin Holve, Director of Health Care Reform and Innovation Administration presented on the HIE Connectivity.

(For full details of the presentation, please visit DHCF's Website and click on the MCAC webpage. The slide deck is located under the Sep. 23 Meeting Materials link.)

d. Update on SUD Provider Capacity Grant

Erin Holve, Director of Health Reform and Innovation Administration presented on SUD Provider Capacity Grant.

(For full details of the presentation, please visit DHCF's Website and click on the MCAC webpage. The slide deck is located under the Sep. 23 Meeting Materials link.)

e. New DHCF Logo

Melisa Byrd shared that DHCF has a new logo beginning October 1, 2020.

IV. Subcommittee Reports

a. Long Term Services and Supports

Judy Levy provided the report. The last meeting focused on the transition from FFS to managed care. Lisa Truitt will attend the next subcommittee meeting. The other topics focused on workforce development. The next meeting is October 14.

b. Eligibility & Enrollment

Eric Scharf provided the report. The subcommittee had good attendance this month but could use more community participants. Regular meetings will be third Wednesday of the month every other month – opposite the MCAC meeting. Alice Weiss provide updates on eligibility and policy issues and telephonic signature. The committee also discussed the MCO transition and received an enrollment update.

c. Access

Robert Hay provided the report. The subcommittee met on September 9. The subcommittee is focusing on one topic at each meeting. The September 9 meeting topic was access through technology. The meeting focused on telehealth and other communication technology. The subcommittee discussed issues with translation and telehealth, lack of knowledge for provider and patient usage, and HIPAA concerns. The other issue raised was the need to improve outreach

because not everyone has access to technology to receive information and by using trusted community organization.

d. Health Care Re-Design

Tamara Smith provided the report. The subcommittee met on August 5. The subcommittee received an update on changes to the HCRIA and the various grants. The subcommittee received an update on the MCO transition and the procurement. The subcommittee discussed telehealth and the continuation of audio only telehealth once the PHE ends and looked at telehealth data to date.

V. New Business

a. Skilled Nursing Facility Closure at United Medical Center

This item was postponed to the October 28 meeting.

b. FY2021 Meeting Dates

c. Election of Chair – Long Term Services & Supports Subcommittee

Mr. LeVota thanked Ms. Levy for her 10 years of dedication to MCAC. Ms. Levy is a tireless advocate for the senior community and Medicaid beneficiaries generally in DC. Ms. Byrd thanked Ms. Levy for her dedication to Medicaid and MCAC.

Nominations for chair was postponed to the October 28 meeting.

VI. Opportunity for Public Comment

No public comments.

VII. Announcements

No announcements.

VIII. Adjournment from Regular Session

Mr. LeVota adjourned the meeting at 7:07 pm.

IX. Executive Session

The executive session was called to order at 7:10 pm by Mr. LeVota, MCAC Chair.

X. Adjournment from Executive Session

Mr. LeVota adjourned the meeting at 7:19 pm.