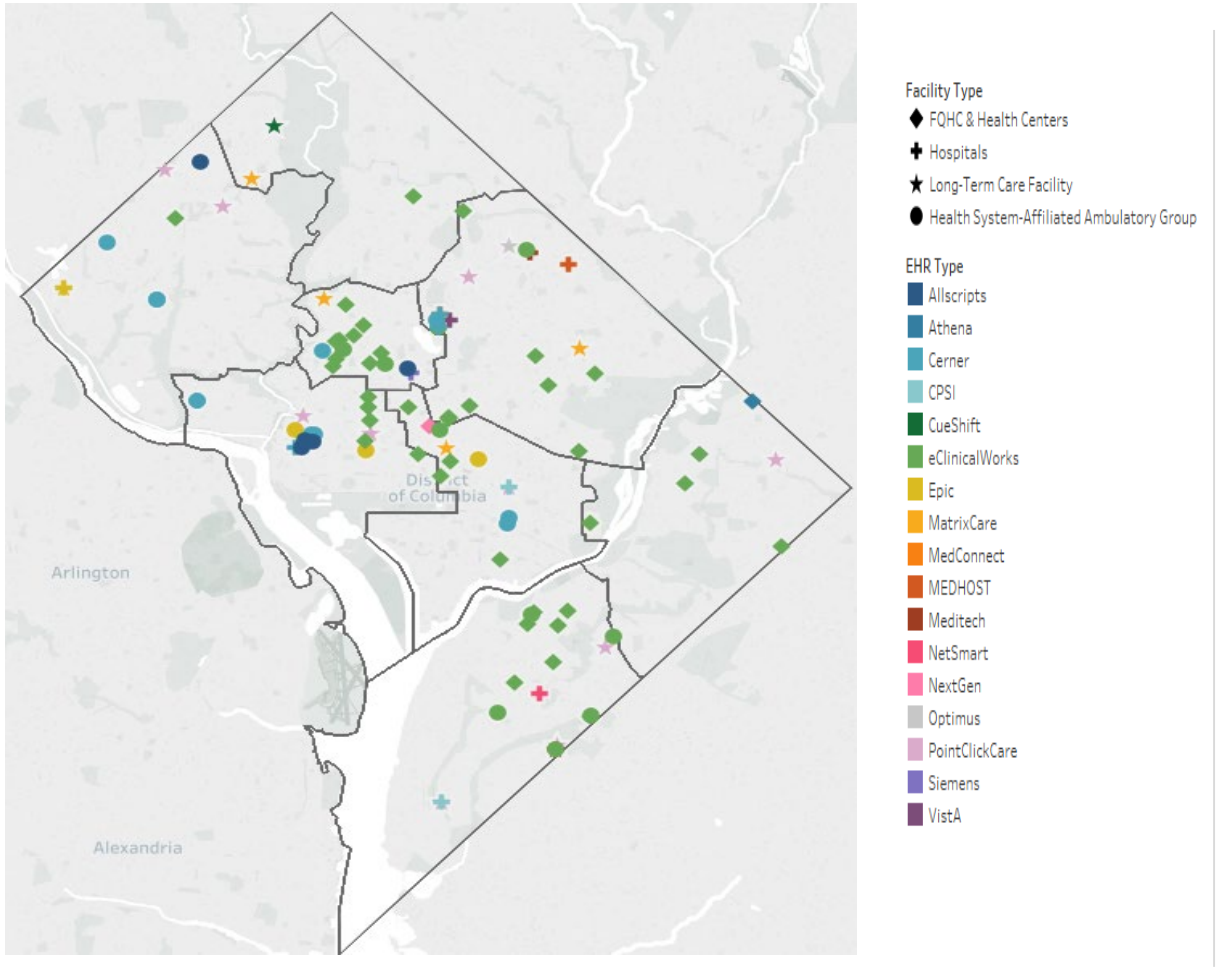
Get Connected:
The DC Health Information Exchange Connectivity Program

Medical Care Advisory Committee
September 23, 2020

Creating a Digital Network to Connect a Disconnected System of Care



*While 89% of District providers have technology to enable health information exchange, no dominant EMR, suggesting connection to the DC HIE as a promising solution for DC.

In 2019 DHCF awarded funding to an alliance between Enlightened Inc, Zane Networks, DC Primary Care Association (DCPCA), CRISP DC, and Children's National Hospital to connect District Medicaid Provider organizations to the DC HIE

Levels of DC HIE Connectivity

Level 1

Providers **receive education, training, and resources** on how to connect to the DC HIE.

Team Enlightened provides Health IT resources to meet organization's HIE needs.

Level 2

Providers **sign a participation agreement** to participate in the DC HIE.

Ability for providers to view Clinical Data and Receive Alerts on their patients in the DC HIE.

**Requirements to "Participate" in the DC HIE are fulfilled at this level*

Level 3

Providers **send** their **patient encounter data** to the DC HIE.

Sending encounter information about their patients is a required step to access CRISP core services, such as CRISP Reporting services.

**This is the initial step to access CRISP Core Services for Level 4 Connectivity*

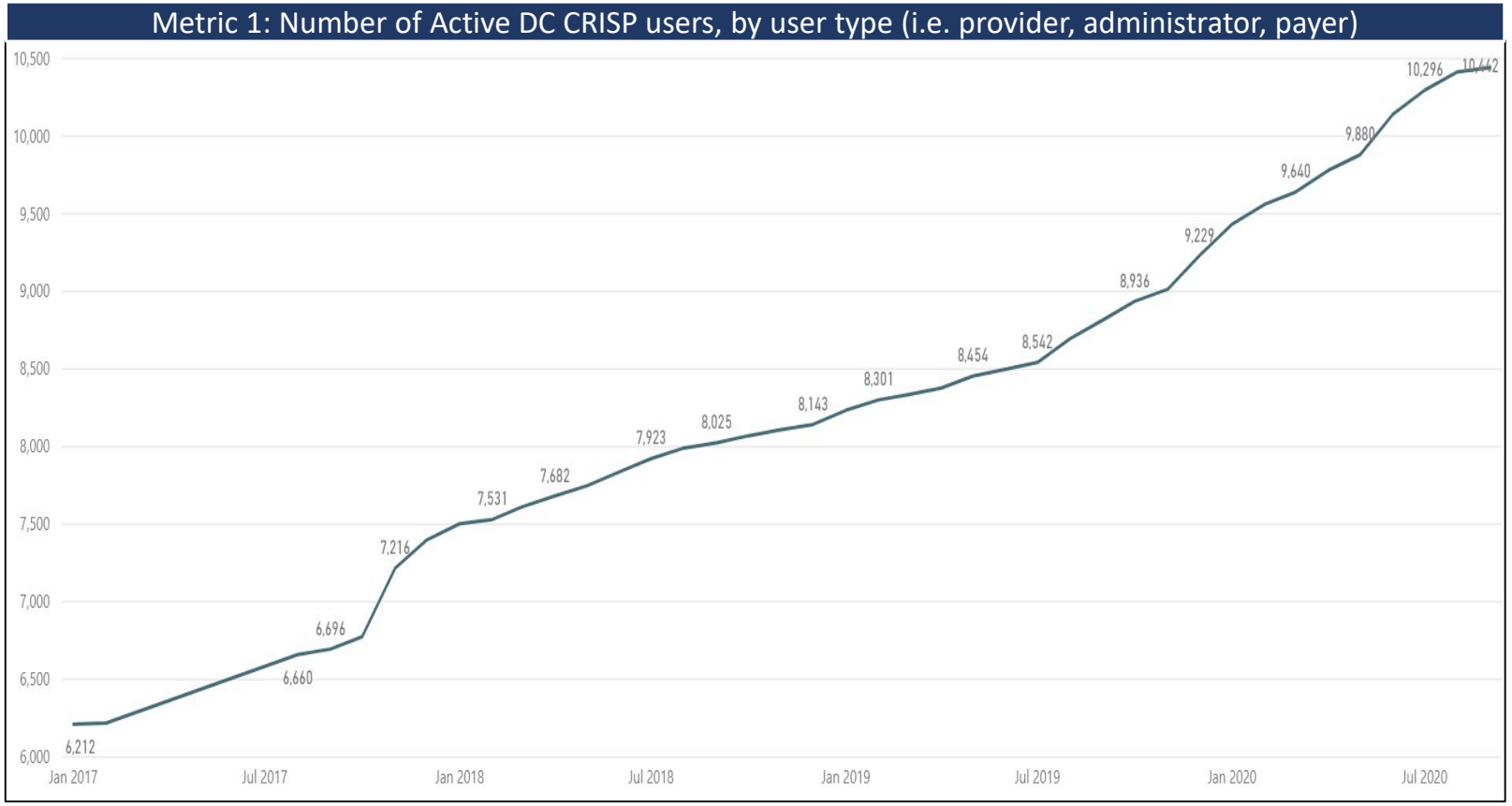
Level 4

Providers **view** and **share clinical data,** for total connectivity.

Sharing clinical data to the DC HIE further contributes to comprehensive patient profiles. This will increase and enhance the data available among providers treating the same patients.

Steady Increase In DC HIE Network Participants Since 2017

- More than **10,400 active users** as of September 2020
  - All have access to encounter alerts, patient snapshot and health records
  - Includes COVID-19 test alerts
- It takes a village to get providers connected - the HIE Connectivity partnership has been critical to getting providers on board.
- **69% increase** in active DC CRISP users since 2017



Outreach Efforts And Connectivity Improvements for Behavioral Health And Nursing Facilities

Behavioral Health Providers

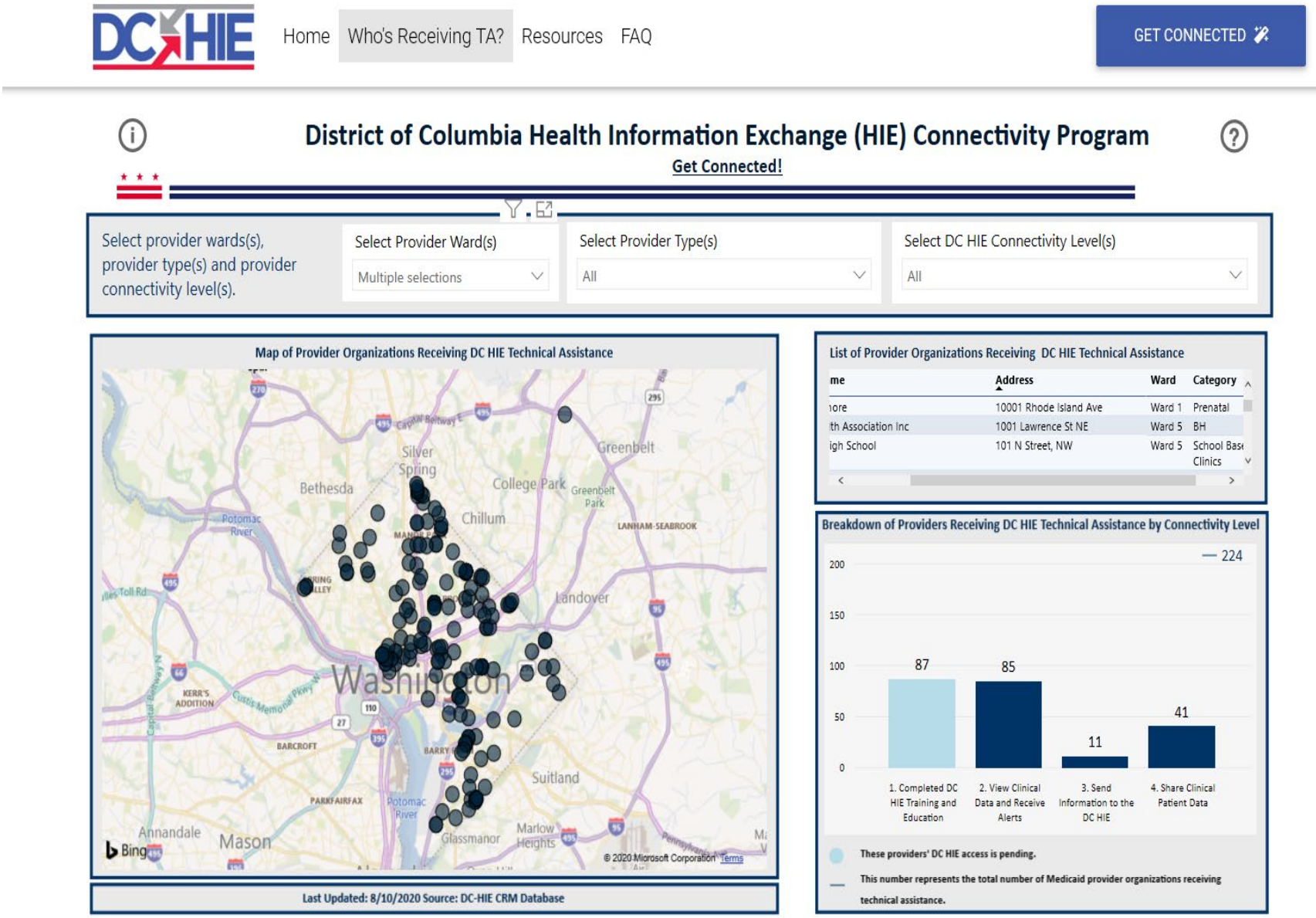
- The Connectivity Team reached out to 45 BH providers
- Policy Supports:
  - DBH has implemented several HIE participation requirements for certified providers
  - Institutes of Mental Disease required to participate in HIE by July 1, 2020
- As of September 22, 2020
  - 35 (78%) providers participate at level 2;
  - 5 (11%) participate at level 3
  - 2 (4%) participate at level 4

Nursing Facilities

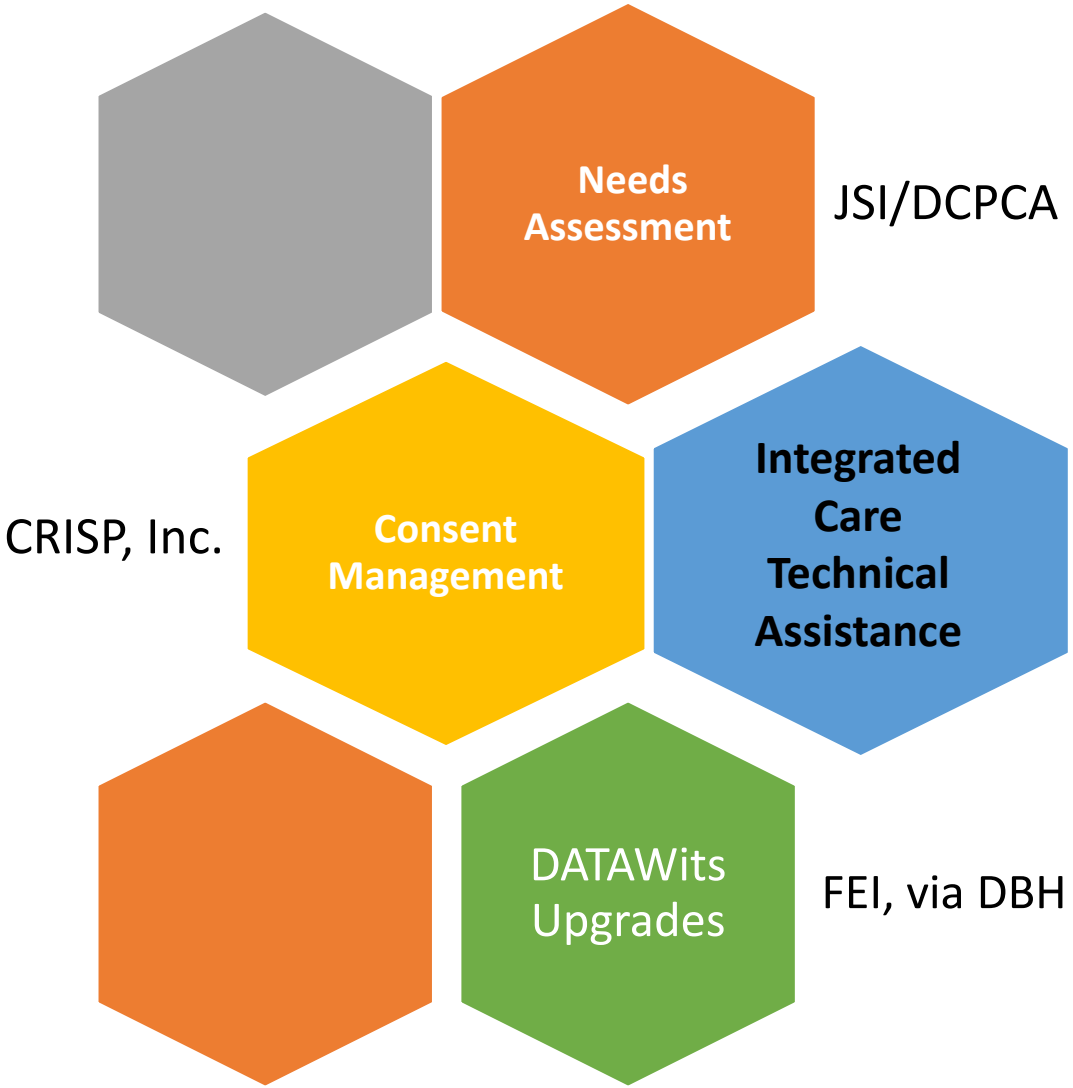
- The Connectivity Team reached out to 35 providers
- As of September 22, 2020
  - 25 (71%) providers participate at Level 2;
  - 1 (2%) participate at Level 3
  - 4 (11%)participate at Level 4

Need HIE Technical Assistance?

- Continue our Technical Assistance to work as an integrated team with CRISP
- Join DCHIE website (www.joindchie.org)
- DC_HIE get connected Flyer.
- Coordination with local partners and medical societies.



SUD Provider Capacity Grant Update



Integrated Care Technical Assistance Contract

Awarded August 14 to Health Management Associates

Provides individualized technical assistance (Training and Coaching) to support practice improvement among interdisciplinary care teams and improve Medicaid providers' ability to treat medically complex beneficiaries in value-based programs.

Assist 50-75 Medicaid enrolled priority Providers in achieving three practice transformation competencies.

ICTA Priority Providers and Core Competencies

- **Seven Priority Provider Groups:**
  - Health Home Providers (My Health GPS and My DC Health Home).
  - Department of Behavioral Health (DBH) Certified Providers.
  - Free Standing Mental Health Providers (FSMH).
  - Long term services and supports (LTSS) providers, including home health agencies.
  - Certified or waivered Medication-Assisted Therapy (MAT) providers, including methadone providers.
  - Specialty providers.
  - Federally Qualified Health Centers (FQHCs).

- **Three Practice Transformation Competencies:**
  - Delivering Person-Centered Care Across the Care Continuum to Improve Patient Outcomes.
  - Using Data and Population Health Analytics to Improve Care.
  - Engaging Leadership to Support Person-Centered, Value-Based Care.

Interested in the ICTA Program; Know Providers Who Would Be?

- Technical assistance activities will emphasize:
  - Team based care models; provider workflows to improve care coordination
  - Using population health analytic tools, including telehealth and eConsult
  - Screening and Referral
  - Evidence-based treatment for SUD (based on criteria from the American Society of Addiction Medicine)
  - Efforts to address and reduce stigma associated with SUD treatment.

- Model will build on successful model employed for the My Health GPS practices (publication forthcoming)

- **Questions? Please Contact:**

DeJa Love (DeJa.Love@dc.gov) Project Manager for questions on how to get involved and to connect with the Technical Assistance contractor (Health Management Associates, Inc.).