

SE AVECINAN CAMBIOS IMPORTANTES...

A partir del 1 de octubre de 2020, la mayoría de las personas obtendrán los mismos servicios de Medicaid de una nueva manera: a través de nuevos planes de salud. El Departamento de Finanzas de la Atención Médica (DHCF) tiene la intención de otorgar tres nuevos contratos a los siguientes planes de salud:

- AmeriHealth Caritas Distrito de Columbia, Inc.,
- MedStar Family Choice, y
- CareFirst BlueCross BlueShield Community Health Plan Distrito de Columbia (anteriormente conocido como Trusted Health Plan).

Es posible que se le asigne a un plan de salud el 1 de octubre de 2020. Recibirá más información que le indicará a qué plan de salud se le asignó, cómo cambiar su plan de salud, cómo elegir un proveedor de atención primaria (PCP), un proveedor dental primario (PDP) y cómo su plan de salud puede satisfacer mejor sus necesidades de atención médica.

Para obtener más información, visite <https://dhcf.dc.gov/page/medicaid-reform> para saber cómo este cambio lo afectará a usted y a su familia. O puede llamar al Programa DC Healthy Families al (202) 639-4030 o al 1 (800) 620-7802. Para las personas con problemas de audición, llame a la línea TDD / TTY al (202) 639-4041.

If you do not speak and/or read English, please call 1 (800) 620-7802 between 8:00 a.m. and 6:00 p.m. A representative will assist you.

SPANISH: Si no habla o lee inglés, llame al 1 (800) 620-7802 entre las 8:00 a.m. y las 6:00 p.m. Un representante se complacerá en asistirle.

AMHARIC: የእንግሊዝኛ ቋንቋ ማናገርና ማንበብ የማይችሉ ከሆነ ከጊዜ 8:00 ሰዓት እስከ ቀኑ 6:00 በላይ 1 (800) 620-7802 በመደወል እርዳታ ማግኘት ይቻላል።

VIETNAMESE: Nếu bạn không nói và/hoặc đọc tiếng Anh, xin gọi 1 (800) 620-7802 từ 8 giờ 00 sáng đến 6 giờ 00 chiều. Sẽ có người đại diện giúp bạn.

TRADITIONAL CHINESE: 如果您不能講和/或不能閱讀英語, 請在上午 8:00到下午 6:00之間給 1 (800) 620-7802 打電話, 我們會有代表幫助您。

KOREAN: 영어로 대화를 못하시거나 영어를 읽지 못하는 경우, 오전 8시 00분에서 오후 6시 00분 사이에 1 (800) 620-7802번으로 전화해 주시기 바랍니다. 담당 직원이 도와드립니다.

FRENCH: Si vous ne parlez pas ou lisez l'anglais, s'il vous plaît appeler 1 (800) 620-7802 entre 8:00 du matin et 6:00 du soir. Un représentant vous aidera.

DC Healthy Families
DC HealthCare Alliance
Customer Service Center
1111 14th St NW, Suite 620
Washington, DC 20005

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IMPORTANT CHANGES ARE COMING...

Effective October 1, 2020, most people will get the same Medicaid services in a new way – through new health plans. The Department of Health Care Finance (DHCF) intends to award three new contracts to the following health plans:

- AmeriHealth Caritas District of Columbia, Inc.,
- MedStar Family Choice, and
- CareFirst BlueCross BlueShield Community Health Plan District of Columbia (formerly known as Trusted Health Plan).

You may be assigned to a health plan on October 1, 2020. You will receive more information telling you which health plan you are assigned to, how to change your health plan, how to pick a Primary Care Provider (PCP), Primary Dental Provider (PDP) and how your health plan can better serve your health care needs.

For more information, please visit <https://dhcf.dc.gov/page/medicaid-reform> to learn how this change will affect you and your family. Or you can call DC Healthy Families Program at (202) 639-4030 or 1 (800) 620-7802. For the hearing impaired, please call the TDD/TTY line at (202) 639-4041.

