

# SE AVECINAN CAMBIOS IMPORTANTES EN SU PLAN DE SALUD

A partir del 1 de abril de 2023, CareFirst Community Health Plan, DC (CareFirst) ya no será un plan de salud participante en el programa de atención administrada de Medicaid del Distrito de Columbia. DC dará la bienvenida a un nuevo plan de salud, Amerigroup, DC (Amerigroup). Esto significa que si está inscrito en CareFirst el 31 de marzo de 2023, su inscripción se transferirá a Amerigroup. Amerigroup proporcionará la misma atención médica primaria que recibió de CareFirst. Recibirá una nueva tarjeta de identificación y un manual del afiliado de su nuevo plan de salud.

Si está inscrito en AmeriHealth Caritas DC o MedStar Family Choice, DC, su plan de salud no cambiará. Si desea cambiar su plan de salud, puede comunicarse con DC Healthy Families Program al <https://www.dchealthyfamilies.com> o por teléfono al (202) 639-4030 o 1 (800) 620-7802. Para personas con problemas de audición, llame a la línea TDD/TTY al (202) 639-4041.

**Todos los residentes de DC con Medicaid deben renovar su cobertura este año. Actualice su información de contacto en [districtdirect.dc.gov](https://districtdirect.dc.gov). Luego revise su correo para obtener información sobre cómo renovar su cobertura.**

**If you do not speak and/or read English, please call 1 (800) 620-7802 between 8:00 a.m. and 6:00 p.m. A representative will assist you.**

**SPANISH:** Si no habla o lee inglés, llame al 1 (800) 620-7802 entre las 8:00 a.m. y las 6:00 p.m. Un representante se complacerá en asistirle.

**AMHARIC:** የእንግሊዝኛ ቋንቋ ማናገርና ማንበብ የማይችሉ ከሆነ ከጤቱ 8:00 ሰዓት እስከ ቀኑ 6:00 በላይ ጊዜ በስልክ ቁጥር 1 (800) 620-7802 በመደወል እርዳታ ማግኘት ይችላሉ።

**VIETNAMESE:** Nếu bạn không nói và/hoặc đọc tiếng Anh, xin gọi 1 (800) 620-7802 từ 8 giờ 00 sáng đến 6 giờ 00 chiều. Sẽ có người đại diện giúp bạn.

**TRADITIONAL CHINESE:** 如果您不能講和/或不能閱讀英語, 請在上午 8:00到下午 6:00之間給 1 (800) 620-7802 打電話, 我們會有代表幫助您。

**KOREAN:** 영어로 대화를 못하시거나 영어를 읽지 못하는 경우, 오전 8시 00분에서 오후 6시 00분 사이에 1 (800) 620-7802번으로 전화해 주시기 바랍니다. 담당 직원이 도와드립니다

**FRENCH:** Si vous ne parlez pas ou lisez l'anglais, s'il vous plaît appeler 1 (800) 620-7802 entre 8:00 du matin et 6:00 du soir. Un représentant vous aidera.

DC Healthy Families  
P.O. Box 888  
Lanham, MD 20703-0888

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DISTRICT OF COLUMBIA  
DC MURIEL BOWSER, MAYOR



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# IMPORTANT CHANGES TO YOUR HEALTH PLAN ARE COMING

Effective April 1, 2023 CareFirst Community Health Plan, DC (CareFirst) will no longer be a participating health plan in the District of Columbia Medicaid managed care program. DC will welcome a new health plan, Amerigroup, DC (Amerigroup). This means if you are enrolled with CareFirst on March 31, 2023, your enrollment will transfer to Amerigroup. Amerigroup will provide the same primary health care you received from CareFirst. You will receive a new ID card and Enrollee Handbook from your new health plan.

If you are enrolled with AmeriHealth Caritas DC or MedStar Family Choice, DC your health plan will not change. If you want to change your health plan you can contact DC Healthy Families Program at <https://www.dchealthyfamilies.com> or by phone at (202) 639-4030 or 1 (800) 620- 7802. For the hearing impaired, please call the TDD/TTY line at (202) 639-4041.

**All DC residents with Medicaid must renew their coverage this year. Update your contact information at [districtdirect.dc.gov](https://districtdirect.dc.gov). Then check your mail for information on how to renew your coverage.**

DHCF complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

