Quick Reference: DME-MADS (Durable Medical Equipment-Medical Assistive Devices Services)

Many seniors and adults with disabilities prefer to stay in familiar surroundings and access health services and long-term care in their homes or their local community. Qualified older adults and persons with disabilities in the District may be eligible for a type of Durable Medical Equipment called Medical Assistive Devices Services (DME-MADS). DME-MADS are devices



that help people remain safe and healthy at home through the use of either the Personal Emergency Response System (PERS) services or a Medication Management Device (MMD). If you think you may qualify for and need one of these devices, contact your case manager or, if you don't have one, please contact the Aging and Disability Resource Center (ADRC) at the number below.

DME-MADS offer services that may be right for you.

DME-MADS equipment helps people complete daily activities safely through the use of either the Personal Emergency Response System (PERS) services or a Medication Management Device (MMD) service.

Medication Management Devices (MMDs):

An MMD is a simple way to manage even complex medication regimens. The device can provide reminders, alerts, and dispense doses. Settings can be managed over the internet by family members or other caregivers, and the medication dispensers even send alerts when doses are missed.

Personal Emergency Response System (PERS) services:

Beneficiaries who qualify can have access to a mobile PERS unit that will function in the community without the need for a landline phone. PERS units offer GPS tracking, fall detection, two-way communication and more for you and your family or caregivers. PERS units are water resistant and rechargeable.

To be eligible to use DME-MADS, you must get a referral.

- Case managers, physicians, or other members of a beneficiary's care team will submit documentation including clinical notes, an assessment, and the 719A form
- A DME-MADS provider is responsible for submitting the referral to DHCF's agent online
- DHCF's agent will review and approve according to established criteria, and services can begin

PERS and MMD Providers:

Alert Medical Alarms (800) 716-8035 Liz Duncan: 1-800-716-8035

<u>Iduncan@alertmedicalalarms.com</u>

Guardian Medical Monitoring 1-888-349-2400

Julina Papich: 248-233-1710 sf-hc@guardianmedicalmonitoring.com

CST Link to Life (GTL Incorporated)

1-888-557-4462 Rhonda Roberts: 248-563-5874

PartnerEngagement@Bestbuy.com
Lifeline Systems Inc
1-800-635-6156

John Royals: 804-240-2222 John.Royals@connectamerica.com



For more information and help understanding your options, contact the Aging and Disability Resource Center (ADRC) at 202-724-5626 or via email at Ask.ADRC@dc.gov.

If you are enrolled in the Dual Choice program or the EPD Waiver program, contact your case manager to learn about how you can get set up with DME-MADS.

You may also call the Department of Health Care Finance (DHCF) Long Term Care Administration at 202-442-9533 for more information.