

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance



**NOTICE OF NON DISCRIMINATION AND ACCESSIBILITY REQUIREMENTS
STATEMENT**

The District of Columbia Department of Health Care Finance (DHCF) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, disability, or sex. DHCF does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

DHCF can provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
 - Free language services to people whose primary language is not English, such as:
 - Qualified Interpreters
 - Information written in other languages

If you need any of the above services services, please contact the Office of Health Care Ombudsman at (202) 724-7491.

If you believe that DHCF has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, or email with:

Surobhi Rooney, DHCF Civil Rights Coordinator

441 4th Street, NW

Washington, DC 20001

(202) 442-5916

surobhi.rooney@dc.gov

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.