Electronic Visit Verification (EVV) Monthly Stakeholder Meeting

Date: August 4, 2020
## Agenda

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EVV PROGRAM OVERVIEW
21st CENTURY CURES ACT EVV MANDATE

A federal law requires all states to start using EVV for Medicaid funded “Personal Care Services” (PCS) that occurs in a person’s home.

The federal law is to ensure that services are delivered to people needing those services in their home by documenting the precise time service begins and ends.
What **must** EVV Capture?

- **Type of Service Performed**
- **Individual Receiving the Service**
- **Date of the Service**
- **Location of Service Delivery**
- **Individual Providing the Service**
- **Time the Service Begins and Ends**
EVV Tech Solutions

- EVV is a technology solution which verifies a Direct Support Professional’s visit to a person's home to confirm they’ve provided services. DSP’s can check-in/out of the EVV system through a mobile application or landline phone.
Which DDA Services Require EVV?

- Personal Care Services
- Supported Living Periodic with and without Transportation
- In-Home Supports
- Respite (provided in the person’s home)

***EVV only applies to “Personal Care Services” provided in a visit to a person’s home or that occurs in a residential setting. EVV requirements do not apply to congregate residential settings where 24-hour service is available (e.g., ICF).**
Timeline – Major Milestones

Kick-Off (Nov 2019)
Business Rules (Apr 2020)
System Design (Jun 2020)
UAT (Aug 2020)
Training (Oct 2020)
Go-Live (Q4 2020)
Provider Next Steps

➢ Continue participation in monthly meetings

➢ Identifying staff that will be trained on how to use the system.

➢ Start communicating to staff about the EVV Implementation and timeline.
COMMUNICATION UPDATES
EVV RESOURCE

- EVV Website Update
- Use of EVV email: evvinfo@dc.gov
- EVV Phone number: 202-905-4388
- Frequently Asked Questions (FAQs)
  - Continuously updating
  - Email updated version
Questions and Answers
THANK YOU!

For questions/information, please contact DHCF at:

.evvinfo@dc.gov
Phone (202) 905-4388
Fax (202) 727-5645