



# DC-Department of Health Care Finance (DHCF)



## Electronic Visit Verification (EVV) Monthly Stakeholder Meeting

Date: August 4, 2020



# Agenda



**EVV Overview.....Donald Clark**

**Time Line.....Natasha Lewis**

**Provider Next Steps..... Natasha Lewis**

**Communication Updates.....Natasha Lewis**

**Q&A.....All**



# EVV PROGRAM OVERVIEW



# 21st CENTURY CURES ACT EVV MANDATE



A federal law requires all states to start using EVV for Medicaid funded “Personal Care Services” (PCS) that occurs in a person’s home.

The federal law is to ensure that services are delivered to people needing those services in their home by documenting the precise time service begins and ends.



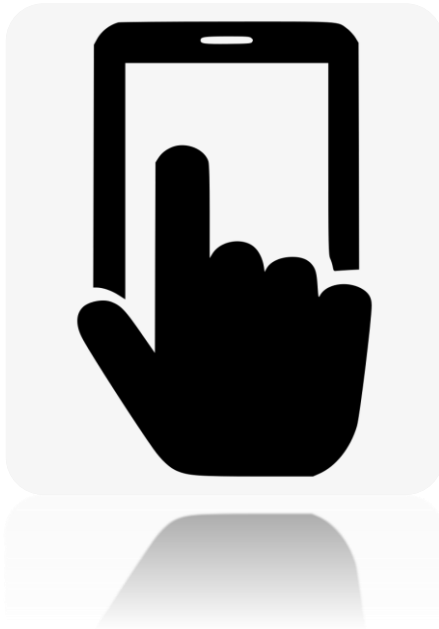
# What must EVV Capture?





# EVV Tech Solutions

- ▶ EVV is a technology solution which verifies a Direct Support Professional's visit to a persons home to confirm they've provided services. DSP's can check-in/out of the EVV system through a mobile application or landline phone.





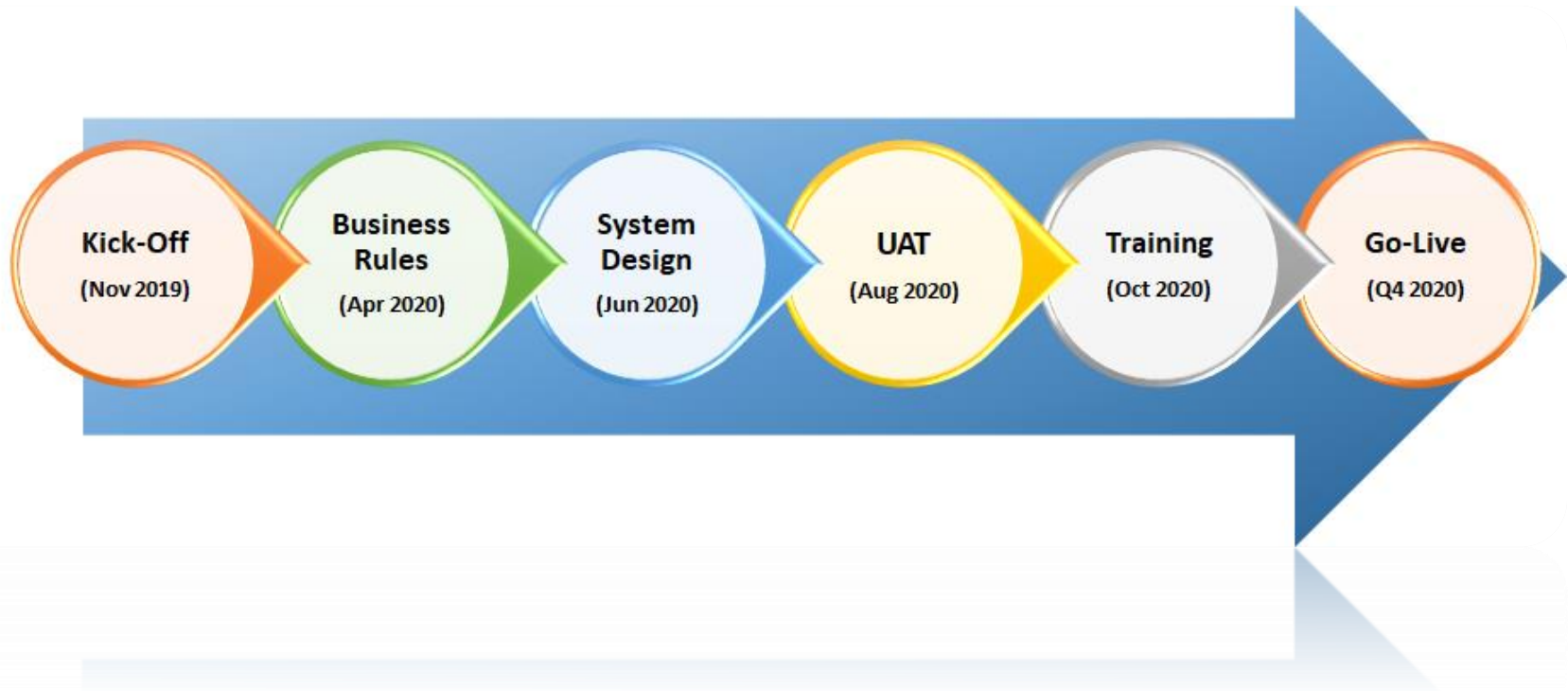
## Which DDA Services Require EVV?

- ▶ Personal Care Services
- ▶ Supported Living Periodic with and without Transportation
- ▶ In-Home Supports
- ▶ Respite (provided in the person's home)

\*\*\*EVV only applies to “Personal Care Services” provided in a visit to a person’s home or that occurs in a residential setting. EVV requirements do not apply to congregate residential settings where 24-hour service is available (e.g., ICF).



# Timeline – Major Milestones







# Provider Next Steps

- Continue participation in monthly meetings
- Identifying staff that will be trained on how to use the system.
- Start communicating to staff about the EVV Implementation and timeline.



# COMMUNICATION UPDATES



# EVV RESOURCE

- ▶ EVV Website Update
- ▶ Use of EVV email: [evvinfo@dc.gov](mailto:evvinfo@dc.gov)
- ▶ EVV Phone number: **202-905-4388**
- ▶ Frequently Asked Questions (FAQs)
  - Continuously updating
  - Email updated version



# Questions and Answers



# THANK YOU!

For questions/information, please contact DHCF at:

[evvinfo@dc.gov](mailto:evvinfo@dc.gov)

Phone (202) 905-4388

Fax (202) 727-5645