



DC-Department of Health Care Finance (DHCF)



Electronic Visit Verification Monthly Stakeholder Meeting

Date: July 20, 2020
Facilitator: Natasha Lewis



WELCOME AND INTRODUCTIONS



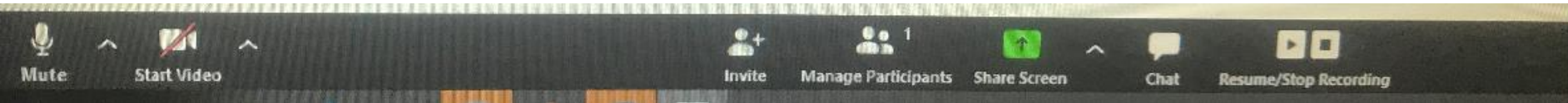
Welcome! Meeting Reminders



- ▶ All attendees have been muted, please do not unmute your line.
- ▶ Please do not put the call on hold (participants can hear the hold music).
- ▶ This meeting is being recorded.
- ▶ Questions or Meeting Help:
 - Please submit your questions via the Chat button.
 - All questions will be logged by DHCF.

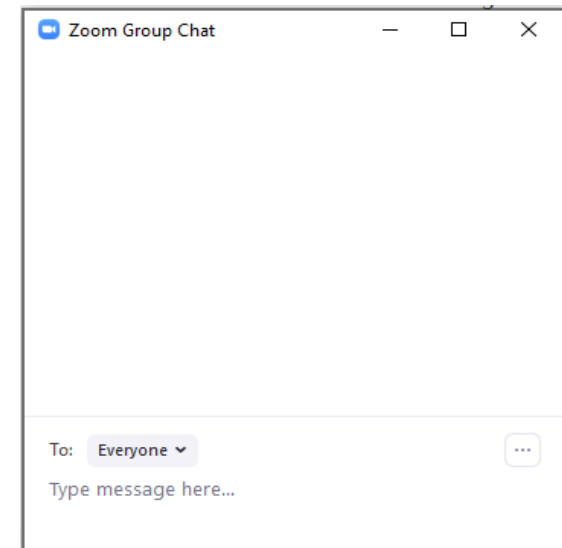


Welcome! Zoom Q&A



▶ How to submit a question

- Click on the “Chat” (ALT+ H) button in the Zoom menu bar, at the bottom of your screen
- Type in your question and click the “Enter” key.
- Questions will be addressed at the end of the meeting.





Agenda



Welcome and Introductions

EVV Overview.....Donald Shearer

Time Line.....Natasha Lewis

Project Updates..... Natasha Lewis

Communication Updates.....Louis Spence-Smith

Demo.....Sandata

Q&A.....All



EVV PROGRAM OVERVIEW



21st CENTURY CURES ACT EVV MANDATE

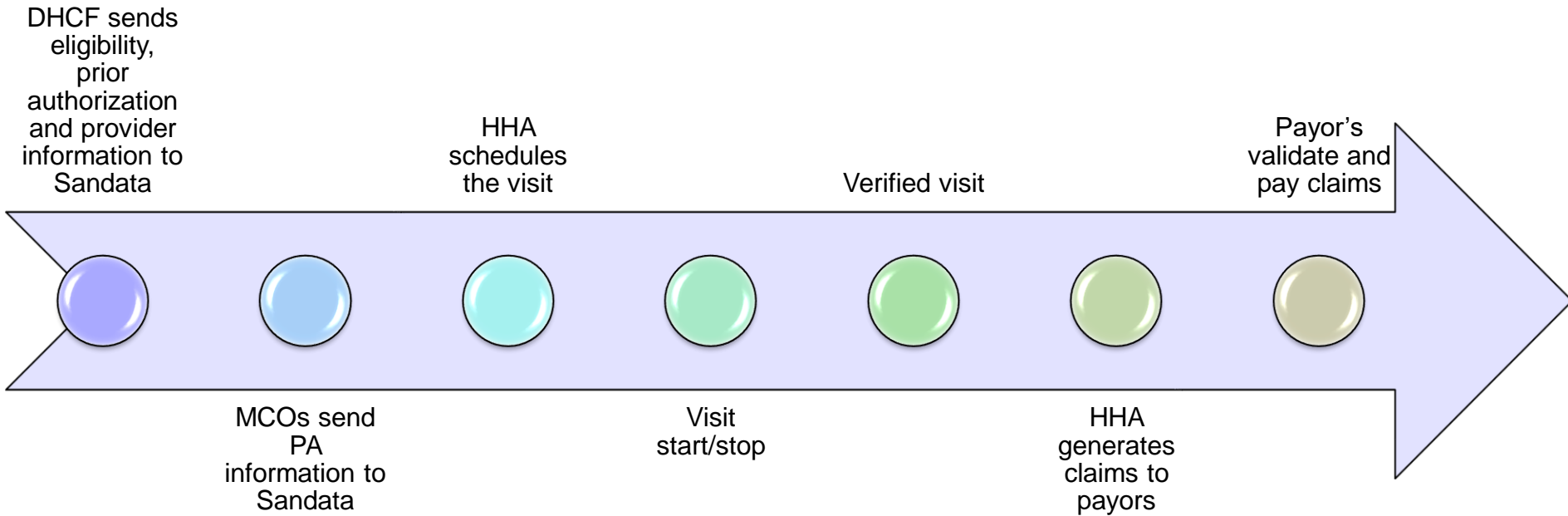


The 21st Century Cures Act, passed in late 2016, directs States to require the use of an Electronic Visit Verification (“EVV”) system for Medicaid-provided personal care services and home health services.

The Cures Act requires EVV capture data 6 elements:

- Member receiving the services
- Caregiver providing the service
- Type of Service
- Location of the service delivery
- Date of the service
- Time the service begins and ends

High-Level Process Overview





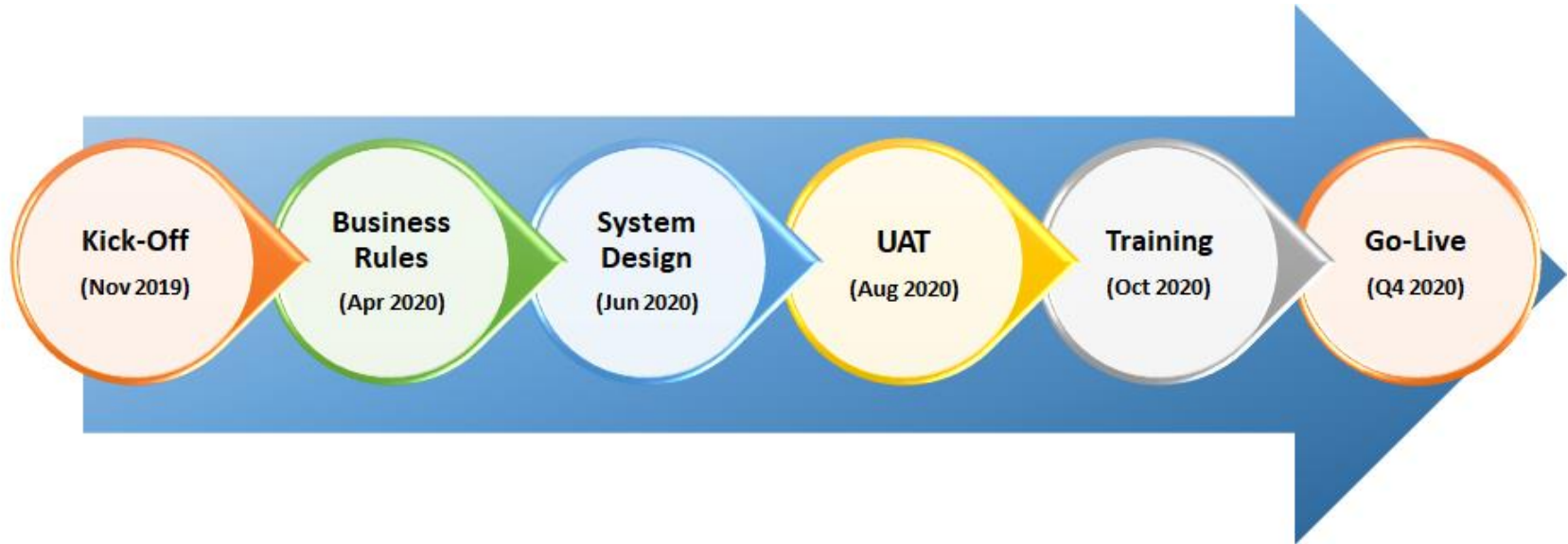
ALTERNATIVE EVV

- Providers will be able to continue to use existing EVV systems or choose an alternate EVV vendor that has been approved by DHCF to meet general and District-specific requirements for EVV.
- Providers using an alternate EVV Vendor will incur any and all related costs, including costs related to system requirements necessary to transmit data to the Sandata Aggregator application.
- Providers interested in using an alternative EVV (ALTEVV) system should notify Sandata immediately by emailing WDCALTEVV@Sandata.com. When communicating with Sandata, Providers should be prepared to share their EVV vendor contact information (Name, phone number, email) and authorization for Sandata to work directly with the vendor.
- Sandata will notify the provider of the next steps, including directing the provider to the Technical Specifications.



TIMELINE AND UPDATES

Timeline – Major Milestones





Project Updates



- System Integration Testing (SIT) is still on going with MCOs, CDS and Conduent.
- Alt EVV reminder: If you plan on using an ALT EVV system please reach out to WDCAltEVV@Sandata.com by **this** week.
- User Acceptance Testing (UAT) is scheduled to start in mid-August.
- Training will start in October; we will go over training details during our August Stakeholder's Meeting.
- “Go Live” date has shifted slightly but will still be in the 4th quarter; we are still working on the details.



As a provider,



My next Steps are:

- ALT EVV- if you implementing your own EVV system you must email WDCAltEVV@Sandata.com by this week.
- Identifying staff that will be trained on how to use the system.
- Start communicating to staff about the EVV Implementation and timeline.



COMMUNICATION UPDATES



EVV RESOURCE



- ▶ EVV Website Update
- ▶ Use of EVV email: evvinfo@dc.gov
- ▶ EVV Phone number: **202-905-4388**
- ▶ Frequently Asked Questions (FAQs)
 - Continuously updating
 - Email updated version



DEMO



Questions and Answers



THANK YOU!

For questions/information, please contact DHCF at:

evvinfo@dc.gov

Phone (202) 905-4388

Fax (202) 727-5645