Electronic Visit Verification
Monthly Stakeholder Meeting

Date: July 20, 2020
Facilitator: Natasha Lewis
WELCOME AND INTRODUCTIONS
Welcome! Meeting Reminders

- All attendees have been muted, please do not unmute your line.
- Please do not put the call on hold (participants can hear the hold music).
- This meeting is being recorded.
- Questions or Meeting Help:
  - Please submit your questions via the Chat button.
  - All questions will be logged by DHCF.
Welcome! Zoom Q&A

- How to submit a question
  - Click on the “Chat” (ALT+ H) button in the Zoom menu bar, at the bottom of your screen

  - Type in your question and click the “Enter” key.
  - Questions will be addressed at the end of the meeting.
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EVV PROGRAM OVERVIEW
The 21st Century Cures Act, passed in late 2016, directs States to require the use of an Electronic Visit Verification (“EVV”) system for Medicaid-provided personal care services and home health services.

The Cures Act requires EVV capture data 6 elements:
- Member receiving the services
- Caregiver providing the service
- Type of Service
- Location of the service delivery
- Date of the service
- Time the service begins and ends
High-Level Process Overview

DHCF sends eligibility, prior authorization and provider information to Sandata

MCOs send PA information to Sandata

HHA schedules the visit

Visit start/stop

Verified visit

HHA generates claims to payors

Payor's validate and pay claims
ALTERNATIVE EVV

➢ Providers will be able to continue to use existing EVV systems or choose an alternate EVV vendor that has been approved by DHCF to meet general and District-specific requirements for EVV.

➢ Providers using an alternate EVV Vendor will incur any and all related costs, including costs related to system requirements necessary to transmit data to the Sandata Aggregator application.

➢ Providers interested in using and alternative EVV (ALTEVV) system should notify Sandata immediately by emailing WDCALTEVV@Sandata.com. When communicating with Sandata, Providers should be prepared to share their EVV vendor contact information (Name, phone number, email) and authorization for Sandata to work directly with the vendor.

➢ Sandata will notify the provider of the next steps, including directing the provider to the Technical Specifications.
TIMELINE AND UPDATES
Timeline – Major Milestones

Project Updates

➢ System Integration Testing (SIT) is still ongoing with MCOs, CDS and Conduent.

➢ Alt EVV reminder: If you plan on using an ALT EVV system please reach out to WDCAltEVV@Sandata.com by this week.

➢ User Acceptance Testing (UAT) is scheduled to start in mid-August.

➢ Training will start in October; we will go over training details during our August Stakeholder’s Meeting.

➢ “Go Live” date has shifted slightly but will still be in the 4th quarter; we are still working on the details.
As a provider,

My next Steps are:

➢ ALT EVV- if you implementing your own EVV system you must email WDCAltEVV@Sandata.com by this week.

➢ Identifying staff that will be trained on how to use the system.

➢ Start communicating to staff about the EVV Implementation and timeline.
COMMUNICATION UPDATES
EVV RESOURCE

- EVV Website Update
- Use of EVV email: evvinfo@dc.gov
- EVV Phone number: 202-905-4388
- Frequently Asked Questions (FAQs)
  - Continuously updating
  - Email updated version
Questions and Answers
THANK YOU!

For questions/information, please contact DHCF at:

evvinfo@dc.gov
Phone (202) 905-4388
Fax (202) 727-5645