### Welcome! Meeting Reminders

- All attendees have been muted, please do not unmute your line.
- Please do not put the call on hold (participants can hear the hold music).
- This meeting is being recorded and will be made available on the DHCF EVV website.

- Questions or Meeting Help:
  - Please submit your questions via the Chat button.
  - All questions will be logged by DHCF.





### Sandata<sup>®</sup> Payer Management

**Electronic Visit Verification**<sup>™</sup> **Solutions** 

Increasing the Capacity to Care
Improving the Process of Home Care

### DC-Department of Health Care Finance (DHCF) EVV Stakeholder Meeting

April 20, 2020

Sandata Technologies, LLC www.sandata.com

### Welcome and Introductions

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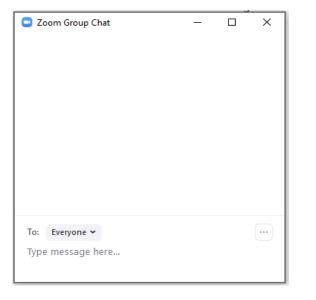


### Welcome! Zoom Q&A

- How to submit a question
  - Click on the "Chat" (ALT+ H) button in the Zoom menu bar, at the bottom of your screen



- Type in your question and click the "Enter" key.
- Questions will be addressed at the end of the meeting.





### Agenda

Welcome and Introductions
EVV OverviewDonald Shearer
Time LineNatasha Lewis
Project Updates Donald Shearer
Communication UpdatesDonald Shearer
Q&AAll



### **EVV Program Overview**

### 21st CENTURY CURES ACT EVV MANDATE



The 21<sup>st</sup> Century Cures Act, passed in late 2016, directs States to require the use of an Electronic Visit Verification ("EVV") system for Medicaid-provided personal care services and home health services.

The Cures Act requires EVV capture data 6 elements:

- Member receiving the services
- Caregiver providing the service
- Type of Service
- Location of the service delivery
- Date of the service
- Time the service begins and ends



### High-Level Process Overview

DHCF sends eligibility, prior authorization and provider information to Sandata

HHA schedules the visit

Verified visit

Payor's validate and pay claims















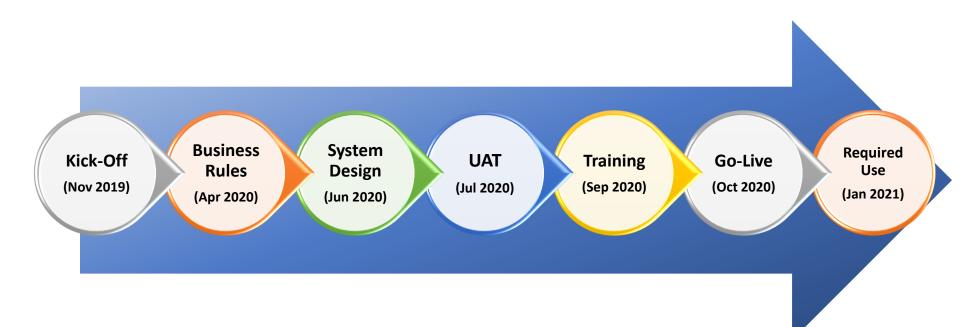
MCOs send PA information to Sandata Visit start/stop

HHA generates claims to payors



# Timeline and Updates

### Timeline – Major Milestones





### **Project Updates**

- Finalized our business rules
- Met with each of the MCOs to review MCO specific information and address any questions
- The website will be launched soon more content will be added as the project progresses



### What's Next

System Configuration

• Data Review

File Exchanges



## **Question and Answer**

### DHCF's Closing Comments

### **EVV** Resources

- DHCF's website will be launched soon, and will contain:
  - The most up to date information available.
  - Member and provider specific information.
  - A list of all provider types and service codes subject to EVV.
  - A high level timeline of EVV activities.
  - How to sign up for DHCF's Constant Contact email list to stay informed.





For questions/information, please contact: DHCF at evvinfo@dc.gov