
TRANSPORTATION SERVICES

The State Agency assures that recipients are provided the means of transportation, to and from providers of Medicaid covered services.

- A. Medically necessary emergency ambulance services are a covered service.
- B. The population to be served includes all Medicaid eligible beneficiaries in the District, except where the cost of transportation of a recipient is already included in the rate reimbursed to the service provider. Transportation services already included in the rate reimbursed to the service provider include those services provided to: recipients enrolled in an MCO; residents in an Intermediate Care Facility for persons with Mental Retardation (ICF/MR), and; children in public schools who are transported by DCPS to receive school-based services.
 1. The State Agency assures that recipients are provided the means of transportation, to and from providers of Medicaid covered services using the following methods:
 - a. Bus tokens and METRO fare cards for a single fare.
 - b. Taxicab vouchers for recipients unable to use a bus or subway due to frailty or illness (for example, but not limited to, if the person has a restriction in their ambulation).
 - c. Medi-van or other van transportation subject to prior approval based on medical necessity for recipients whose medical condition is such that even taxicab transportation is inappropriate (for example, but not limited to, wheelchair bound persons).
 - d. Non-emergency ambulance services subject to prior approval based on medical necessity for recipients requiring a stretcher for transport (for example, but not limited to, a medical condition or impairment that doesn't permit the person to sit or stand).
 2. Records documenting the decision criteria for whether or not transportation is necessary to the delivery of care and

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for documenting the decision as to what mode of transportation was selected shall be maintained and made available to the Medicaid State Agency for audit and oversight purposes.

- C. Transportation services shall be provided to persons enrolled in the Home and Community-Based Waiver for Persons with Mental Retardation and Developmental Disabilities. In addition to transportation for medical services and appointments, non-emergency transportation services shall be provided to enable enrollees to gain access to waiver and other community services, activities and resources specified in the enrollee's individual habilitation plan (IHP) or individual support plan (ISP).

- D. Non-emergency transportation services shall be provided to enable full-benefit dual eligible recipients to obtain necessary, non-covered Medicare Part D prescription drugs.

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